

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

|   |                           |   |                |
|---|---------------------------|---|----------------|
| Name of operator<br>Garderie Les Petits Bisounours Inc.   | Licence Number<br>2021132 | Inspection Date<br>February 27, 2024        |                |
| Facility Name<br>Garderie Les Petits Bisounours Daycare   |                           | Telephone Number<br>(506) 855-0077          |                |
| Address<br>25 Pine Glen Road Riverview NB E1B 3J3   |                           |   |                |
| Name of Early Learning and Childcare Licensing Staff<br>Sophie Powers   |                           | Position Title<br>Quality Assurance Monitor |                |
| Order for Compliance  | Regulation                | Date to be corrected                        | Date corrected |
| 11 The qualifications and training requirements for administrators and educators are as follows: (b) educators must have successfully completed the Introduction to Early Childhood Education course or hold an Early Childhood Education Certificate.  | 11(b)                     | Mar 08, 2024                                |                |
| <p>Comments: While adding new staff members into the system, one educator only had a letter of completion for an ECE course from a college that is not recognized for licensing requirements (after referring to appendix 25 of the operator's manual). The operator must enroll the staff in question to the Introduction to ECE course or provide proof that the college/course is recognized or exempt.</p> <p>In another staff member's file, the diploma for her Early Childhood Education course is not recognized (after referring to appendix 25). The operator must enroll the staff in question to the Introduction to ECE course or provide proof that the diploma is recognized or exempt.</p>                                  |                           |   |                |
| 11(c)(ii) The qualifications and training requirements for administrators and educators are as follows: (c) at a full-time or part-time early learning and childcare centre, (ii) on and after July 1, 2020, (A) at least 50% of educators must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister, and (B) an administrator must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister.   | 11(c)(ii)                 | Mar 06, 2024                                |                |
| <p>Comments: On January 19, the Operator sent a email to the Quality Assurance Monitor asking for more time to meet this requirement. The operator wishes to make more observations among her new staff to see if an educator can take the administrator position.</p> <p>Another request for more time was sent to the Quality Assurance Monitor on February 9th. The operator informs the Quality Assurance Monitor that an ad was published for this position but have not yet found the right profile.</p> <p>At the time of the inspection, this requirement is still not met. The administrator and 50% of educators must hold a one-year Early Childhood Educaton Certificate or training that is equivalent in order to comply.</p> |                           |   |                |
| 21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (ii) to explore various forms of literacy.   | 21(c)(ii)                 | Jan 05, 2024                                | Feb 27, 2024   |

| Order for Compliance  | Regulation        | Date to be corrected | Date corrected      |
|---|-------------------|----------------------|---------------------|
| <p>Comments: The operator/administrator informs the Quality Assurance Monitor that they had a meeting with their Early Learning Consultant to seek support for their staff. The EL consultant gave them tips to help with class management and interactions between staff and children. The QAM was also informed that good resources were also shared with the operator and the educators, such as books and new ideas to implement in the classrooms. The Quality Assurance Monitor was informed that the staff was grateful for the tips and will implement new practices. Deficiency is now compliant.</p>  |                   |                      |                     |
| <p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iii) to express creativity and interests.</p>  | <p>21(c)(iii)</p> | <p>Jan 05, 2024</p>  | <p>Feb 27, 2024</p> |
| <p>Comments: During the follow-up inspection, the Quality Assurance Monitor questioned the educators and the admin/operator regarding new indoor play material in the classrooms.</p> <p>In room 3, new indoor play material was added such as: puzzles, dress-up clothes, barbie doll house and art supplies. For this room, a kitchen corner is coming soon.</p> <p>In room 6, new indoor play material was added such as climbing toys, shelving with puzzles, a reading corner, and craft supplies.</p> <p>In Room 4, new indoor material was also added such as science toys, puzzles, black and decker construction table, books and art supplies.</p> <p>In Room 5, new indoor material was also added, such as motor skills toys (big blocs), a ball pit, and more.</p> <p>In another room, not occupied with children, several toys and material are stored. These will be used to rotate the material in the classrooms in order to always keep children engage in their indoor play.</p> <p>The admin/operator informs the Quality Assurance Monitor that the meeting with the Early Learning consultant was successful, and they used some of her tips regarding this element.</p> <p>Deficiency is now compliant</p> |                   |                      |                     |
| <p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iv) to explore the arts and sciences.</p>  | <p>21(c)(iv)</p>  | <p>Dec 15, 2023</p>  | <p>Feb 27, 2024</p> |
| <p>Comments: During the follow-up inspection, the Quality Assurance Monitor questioned the educators and the admin/operator regarding new indoor play material in the classrooms.</p> <p>In room 3, new indoor play material was added such as: puzzles, dress-up clothes, barbie doll house and art supplies. For this room, a kitchen corner is coming soon.</p> <p>In room 6, new indoor play material was added such as climbing toys, shelving with puzzles, a reading corner, and craft supplies.</p> <p>In Room 4, new indoor material was also added such as science toys, puzzles, black and decker construction table, books and art supplies.</p> <p>In Room 5, new indoor material was also added, such as motor skills toys (big blocs), a ball pit, and more.</p> <p>In another room, not occupied with children, several toys and material are stored. These will be used to rotate the material in the classrooms in order to always keep children engage in their indoor play.</p> <p>The admin/operator informs the Quality Assurance Monitor that the meeting with the Early Learning consultant was successful, and they used some of her tips regarding this element.</p> <p>Deficiency is now compliant</p> |                   |                      |                     |

| Order for Compliance  | Regulation   | Date to be corrected | Date corrected |
|---|--------------|----------------------|----------------|
| 22(5) Immediately on demand by an inspector, the operator or administrator of a licensed facility shall produce a record or document required by the inspector under subsection (4).  | 22(5)        | Feb 27, 2024         | Feb 27, 2024   |
| Comments:   |              |                      |                |
| 24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (ii) the staff member's qualifications including the certificates or training referred to in paragraph 11(b) or (c).   | 24(1)(c)(ii) | Mar 08, 2024         |                |
| <p>Comments: While adding new staff members into the system, one educator only had a letter of completion for an ECE course from a college that is not recognized for licensing requirements (after referring to appendix 25 of the operator's manual). The operator must enroll the staff in question to the Introduction to ECE course or provide proof that the college/course is recognized or exempt.</p> <p>In another staff member's file, the diploma for her Early Childhood Education course is not recognized (after referring to appendix 25). The operator must enroll the staff in question to the Introduction to ECE course or provide proof that the diploma is recognized or exempt.</p> <p>The staff member's file must include training qualification certificates and diplomas.</p>  |              |                      |                |
| 32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.   | 32(1)(a)     | Jan 05, 2024         | Feb 27, 2024   |
| <p>Comments: During the follow-up inspection, the Quality Assurance Monitor questioned the educators and the admin/operator regarding new indoor play material in the classrooms.</p> <p>In room 3, new indoor play material was added such as: puzzles, dress-up clothes, barbie doll house and art supplies. For this room, a kitchen corner is coming soon.</p> <p>In room 6, new indoor play material was added such as climbing toys, shelving with puzzles, a reading corner, and craft supplies.</p> <p>In Room 4, new indoor material was also added such as science toys, puzzles, black and decker construction table, books and art supplies.</p> <p>In Room 5, new indoor material was also added, such as motor skills toys (big blocs), a ball pit, and more.</p> <p>In another room, not occupied with children, several toys and material are stored. These will be used to rotate the material in the classrooms in order to always keep children engage in their indoor play.</p> <p>The admin/operator informs the Quality Assurance Monitor that the meeting with the Early Learning consultant was successful, and they used some of her tips regarding this element.</p> <p>Deficiency is now compliant</p> |              |                      |                |
| 32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,  | 32(1)(b)     | Dec 20, 2023         | Feb 27, 2024   |
| Comments: During the follow-up inspection, artistic material was observed to be accessible on the low shelves, in all classrooms. Deficiency is now compliant   |              |                      |                |
| 33(2) Stationary equipment in the outdoor play area shall be surrounded by a protective surfacing and installed according to the manufacturer's instructions.   | 33(2)        | Dec 29, 2023         | Jan 19, 2024   |

| Order for Compliance   | Regulation      | Date to be corrected | Date corrected      |
|--|-----------------|----------------------|---------------------|
| <p>Comments: The operator sent a written confirmation to the Quality Assurance Monitor via email, on January 19. The structure is installed according to the manufacturer's instructions. The operator also informs the Quality Assurance Monitor that the children will not use the play structure during the winter, as the protective surface is no longer adequate for use. The operator confirms that the staff is aware that the structure can't be used during the winter, because the structure and protective surfacing are not meeting the safety requirements, Deficiency is now compliant.</p> |                 |                      |                     |
| <p>39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;</p>   | <p>39(2)(a)</p> | <p>Feb 27, 2024</p>  | <p>Feb 27, 2024</p> |
| <p>Comments: During the follow-up inspection, the Quality Assurance Monitor observed Lysol wipes in the office. At that time, the office was unlocked, and children had access. Toxic products, chemical products and cleaning supplies must be locked and inaccessible to children. The admin/operator immediately brought the Lysol wipes into a locked storage in the kitchen. Deficiency is now compliant</p>  |                 |                      |                     |

| General Comments  |
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| <p>Follow-up monitoring inspection conducted.</p> <p>The ratio was respected at the time of the visit.<br/>The Quality Assurance Monitor was able to observe children play indoors and transitioned to outdoor play.</p> <p>The Quality Assurance Monitor had a discussion with the admin/operator regarding designation requirements. The QAM was informed that staff members are on track for professional learning hours, despite the newly hired staff. The operator continues to inform the staff when new sessions are available. The staff members are tracking their hours and inserting their certificates in their staff file when completed.</p> <p>At the time of the inspection, the Quality Assurance Monitor did not have access to the office (when needed), where staff records were stored. As per section 22(5) of the ECS Act, immediately on demand by an inspector, the operator or the administrator of a licensed facility shall produce a record or a document required by the inspector under subsection (4). After about 20 minutes into the inspection, the operator arrives at the facility and unlocked the office so the Quality Assurance Monitor could have access to staff records. The Quality Assurance Monitor recommends the operator to leave a key to the staff, to avoid this from happening again. The deficiency is now compliant.</p> |

original signed by  
Sophie Powers

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Signature of Early Learning and Childcare Licensing Staff

February 27, 2024

\_\_\_\_\_  
Date

original signed by  
Sarah Matanda

\_\_\_\_\_  
Signature of Operator/Designate

February 27, 2024

\_\_\_\_\_  
Date