

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Garderie Les Petits Bisounours Inc.	Licence Number 2021132	Inspection Date January 04, 2024	
Facility Name Garderie Les Petits Bisounours Daycare		Telephone Number (506) 855-0077	
Address 25 Pine Glen Road Riverview NB E1B 3J3			
Name of Early Learning and Childcare Licensing Staff Erika Hickey		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (a) an administrator and educators must hold a valid first aid certificate and a valid cardiopulmonary resuscitation certificate;	11(a)	Jan 12, 2024	Jan 04, 2024
Comments: A copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate was sent to the Quality Assurance and during the inspection, the Quality Assurance Monitor was able to observe that a copy was placed in the staff records. Deficiency is now compliant			
11(c)(ii) The qualifications and training requirements for administrators and educators are as follows: (c) at a full-time or part-time early learning and childcare centre, (ii) on and after July 1, 2020, (A) at least 50% of educators must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister, and (B) an administrator must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister.	11(c)(ii)	Jan 26, 2024	
Comments: The Quality Assurance Monitor had a discussion with the operator regarding this element during the inspection. A written plan must be submitted before the date indicated to explain how this Regulation will be compliant.			
12(2) An operator of a licensed facility shall ensure that a criminal record check or a vulnerable sector check, as the case may be, and a check with the Department of Social Development is conducted on each individual before he or she becomes a staff member.	12(2)	Dec 29, 2023	Dec 29, 2023
Comments: A copy of the missing check with Social Development was sent to the Quality Assurance Monitor. Deficiency is now compliant A copy of the missing criminal record and vulnerable sector check was sent to the Quality Assurance and during the inspection, the Quality Assurance Monitor was able to observe that a copy was placed in the staff records. Deficiency is now compliant			
2.02(2)An operator of a licensed facility shall provide the Minister with the information, including personal information, for the on-line registry that is prescribed by regulation within the time prescribed by regulation.	2.02(2)	Dec 20, 2023	Jan 04, 2024
Comments:			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (ii) to explore various forms of literacy.	21(c)(ii)	Jan 05, 2024	

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<p>Comments: The Quality Assurance Monitor observed little interactions with their children. The operator must ensure that the educators provide an environment rich with conversation and language of home, books, songs, poems, jokes, instructions, recipes, slogans, measurement, movement, and number. During the inspection, the operator stated that some children were more fluent in other languages, yet the integration of the child's language and culture was not observed.</p> <p>The operator must ensure that children have access to the symbols and literacy practices of language, music, math, art, drama, and new technologies; Educators must value and extend children's literate processes, products, and productions.</p> <p>The operator has stated that they have an upcoming meeting with their Early Learning Consultant and will seek support for their staff regarding this element.</p>			
<p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iii) to express creativity and interests.</p>	21(c)(iii)	Jan 05, 2024	
<p>Comments: Since a lack of material was observed during the inspection, The Quality Assurance Monitor observed that the indoor play areas did not promote opportunities to express creativity and interests. The operator must ensure that the play environments are open and flexible where playful exploration, problem- solving and creativity are encouraged and purposefully planned.</p> <p>The Quality Assurance Monitor observed a lack of materials in the indoor play areas to promote opportunities to express creativity and interests. The operator must ensure that the play environments are open and flexible where playful exploration, problem- solving and creativity are encouraged and purposefully planned;</p> <p>The Quality Assurance Monitor observed that 3 educators were not playing with the children or engaging in discussions with the children during their play time. Educators must respond to children's interests, passions, and strengths. They must engage the children in multiple forms of communication, creativity, and expression; and encourage joint endeavours where children and adults learn and play together.</p> <p>The operator has stated that they have an upcoming meeting with their Early Learning Consultant and will seek support for their staff regarding this element.</p>			
<p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iv) to explore the arts and sciences.</p>	21(c)(iv)	Dec 15, 2023	
<p>Comments: The Quality Assurance Monitor that the indoor play area still had a lack of materials that promote opportunities to explore the arts and sciences. The operator must ensure that the play environments are equipped with materials that promote joy and pleasure in learning and that challenge children to think and that educators are engaged with their children to promote co-constructive learning of the artistic and scientific world around them. The Quality Assurance Monitor has referred the Operator to Annexe 24 of the Operator Manual and the NB Curriculum Framework and has encouraged the operator to contact their Early Learning Consulting for some ideas on materials that can be added to provide the children with these opportunities. Sand, earth, and water; blocks; modelling materials, paints, and "beautiful stuff" for construction; collage, drawing, and writing materials; toys and games; picture books and other print materials; scientific, mathematical, and household tools can be added to ensure that children are provided with opportunities to explore the arts and science.</p> <p>The operator has stated that they have an upcoming meeting with their Early Learning Consultant and will seek support for their staff regarding this element.</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (v) a copy of a criminal record check or vulnerable sector check, as the case may be.</p>	24(1)(c)(v)	Dec 29, 2023	Jan 04, 2024
<p>Comments: A copy of the missing criminal record and vulnerable sector check was sent to the Quality Assurance and during the inspection, the Quality Assurance Monitor was able to observe that a copy was placed in the staff records. Deficiency is now compliant</p>			

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vi) a copy of a check with the Department of Social Development.	24(1)(c)(vi)	Dec 29, 2023	Jan 01, 2024
Comments: A copy of the missing check with Social Development was sent to the Quality Assurance Monitor. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.	24(1)(c)(vii)	Jan 12, 2024	Jan 04, 2024
Comments: A copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate was sent to the Quality Assurance and during the inspection, the Quality Assurance Monitor was able to observe that a copy was placed in the staff records. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Jan 04, 2024	Jan 04, 2024
<p>Comments: During the inspection, the Quality Assurance Monitor observed that in Room 6, the departure of one child was not noted on the attendance records for the previous day. The arrival of one child in Room 5 had also not been indicated. The attendance records must be accurate and reflect the arrivals and departures of the children at all times. The educator in the group updated the attendance records upon being notified. The Quality Assurance Monitor reminded the operator that the attendance records must be accurate and reflect all children present at any given time.</p> <p>The Quality Assurance Monitor also observed that in Room 6, 4 children were noted as absent but did not indicate the reason for the absence and if the absences were due to illness. Room 3 also had a child that was noted as absent but did not indicate the reason for the absence. When the Quality Assurance Monitor asked the educator if the child was sick, the educator stated that they did not know. The Quality Assurance Monitor asked the operator the same question. The operator was able to explain the reason for the absence and updated the attendance record. Attendance records must be complete and if children are absent, the reason for the absence needs to be clearly indicated on the attendance records.</p> <p>The Quality Assurance Monitor observed one group go out for a neighborhood walk without their attendance records. The Quality Assurance Monitor also observed two groups go outside to play in the outdoor play area without their attendance records. Attendance records must be taken out of the facility whenever children leave the building. The Quality Assurance Monitor reminded the operator that when children are in the outdoor play area or on outings, staff members must have copies of the attendance records with them as well as emergency contact information.</p> <p>Section 6.2.5 of the Operator Manual can be consulted for more details regarding attendance record requirements. Deficiency is now compliant</p>			
28(3) The premises of a licensed facility shall comply with (a) lighting, ventilation and other general health standards under the Public Health Act.	28(3)(a)	Jan 04, 2024	Jan 04, 2024
<p>Comments: During the inspection, the Quality Assurance Monitor observed that there was no paper towel in both preschool washrooms. One group of children was observed walking to their classroom to dry their hand on tissue paper while another group returned to the classroom with wet hands to dry their hands with paper towel in the classroom. The Quality Assurance Monitor asked one educator if they had any paper towel to place in the washrooms, the educator stated that they do not put them in the washroom anymore as the children overuse the paper. The educator stated that they have paper towel in the classrooms and that they provide the children with some when they return to their classroom. The operator noticed that there was no paper in the paper towel holders and refilled them during the inspection.</p> <p>The operator can consult the Guidelines for the Prevention and Control of Communicable Diseases in Early Learning and Childcare (ELC) Facilities and the Public Health Inspection Standards For New Brunswick Day Care Centres and contact their health inspector if they have any questions regarding hand washing standards. Deficiency is now compliant</p>			

Order for Compliance	Regulation	Date to be corrected	Date corrected
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	32(1)(a)	Jan 05, 2024	
<p>Comments: During the inspection, the Quality Assurance Monitor observed that the materials provided in room 3 and 6 were still not sufficient and varied for the children present. The Quality Assurance Monitor also observed that room 3 and room 6 are still missing a variety of material and that some play material, while present, are not sufficient for the group to engage in small group or large group activities. The Quality Assurance Monitor recommends that the operator consult with their Early Learning Consultant regarding purposeful materials. The materials presented to their children must encourage the child's global development. The operator shared that the educators have made a list based on the children's interests of materials to purchase. The operator shared that a lot of materials have been purchased and ordered using these lists. The operator shared that they will consult with the Early Learning Consultants. The operator has stated that they have an upcoming meeting with their Early Learning Consultant and will seek support for their staff regarding this element. This will be verified again at the next on-site inspection.</p>			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	Dec 20, 2023	
<p>Comments: The Quality Assurance Monitor observed that the paper and craft materials in room 3 and room 6 were stored on a high shelf during indoor free play. The Quality Assurance observed that storage shelves have been added in the infant room to store the play materials. Artistic material was observed to be accessible on the low shelves. The operator must ensure that the indoor play material is easily accessible to the children in all classrooms.</p>			
33(2) Stationary equipment in the outdoor play area shall be surrounded by a protective surfacing and installed according to the manufacturer's instructions.	33(2)	Dec 29, 2023	
<p>Comments: The Quality Assurance Monitor observed the operator tell an educator not to use the outdoor play equipment when they were exiting the building with their group. The operator has shared that they have yet to have consulted the manufacturing manual or CSA manual and do not know if the structure has been installed according to the recommendations. The Quality Assurance Monitor gave another that during the winter, if the protective surface is covered with snow or ice or is hardened by the cold temperature, that the protective surface may no longer be adequate for use and that the operator should verify if the structure and protective surfacing are meeting the safety requirements before the children use the structure. The operator can send a written confirmation once they can confirm that the structure is installed according to the manufacturer's instructions or CSA guidelines as proof of compliance.</p>			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;	39(2)(a)	Jan 04, 2024	Jan 04, 2024

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: The Quality Assurance Monitor observed that the locked kitchen containing the toxic products and cleaning products was left unlocked with the key in the doorknob. The Quality Assurance Monitor observed that the kitchen cabinets contained:</p> <ul style="list-style-type: none"> - 4L bottle of Sani-Gel - 5L bottle of Windex - 1 Bottle of Pine Sol - 3.6L bottle of bleach - 2 Hard surface disinfectant bottles - 1 bottle of Liquid Plumber - 1 Bottle of disinfectant - 3 spray cans of air refreshers - 1 Bottle of high concentration cleaner <p>An educator locked the kitchen door upon being notified.</p> <p>The Operator must ensure that all staff are trained in the proper handling and storage of toxic products, chemical products, and cleaning supplies and products must be locked so that they are kept out of reach to prevent accidental ingestion. The operator can consult the Operator Manual for Full-time and Part-time Early Learning and Childcare Centres Section 9.2.5 Storage space.</p> <p>Deficiency is now compliant</p>			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (b) medications.	39(2)(b)	Jan 04, 2024	Jan 04, 2024
<p>Comments: The Quality Assurance Monitor observed that the locked kitchen containing the medication was left unlocked with the key in the doorknob. The Quality Assurance Monitor observed a plastic container on a shelf containing:</p> <ul style="list-style-type: none"> - 3 bottles of children Tylenol - 3 bottles of children Advils - 1 bottle of children Ibuprophen suspension - 1 bottle of children Benadryl - 1 10 capsule adult Advil bottle - 1 bottle of Tums <p>An educator locked the door upon being notified.</p> <p>The Operator must ensure that all staff are trained in the proper handling and storage of medications, and that medications are locked and kept out of reach to prevent accidental ingestion. The Operator Manual for Full-time and Part-time Early Learning and Childcare Centres Section 10.4 Medication can be reviewed by staff members and by the operator. Deficiency is now compliant</p>			
45(1) An operator of a licensed facility shall require a parent or guardian of a child receiving services at the licensed facility to (b) indicate whether the absence is due to illness or otherwise.	45(1)(b)	Jan 04, 2024	Jan 04, 2024
<p>Comments: The Quality Assurance Monitor also observed that in Room 6, 4 children were noted as absent but did not indicate the reason for the absence and if the absences were due to illness. Room 3 also had a child that was noted as absent but did not indicate the reason for the absence. When the Quality Assurance Monitor asked the educator if the child was sick, the educator stated that they did not know. The Quality Assurance Monitor asked the operator the same question. The operator was able to explain the reason for the absence and updated the attendance record. Attendance records must be complete and if children are absent, the reason for the absence needs to be clearly indicated on the attendance records. Deficiency is now compliant.</p>			

General Comments

The Quality Assurance Monitor is on-site for a monitoring inspection. The Quality Assurance Monitor was onsite during snack, indoor play time, outdoor play time, lunch, and nap. During the monitoring inspection, the Quality Assurance Monitor observed a child crying while waiting to go to the washroom. The operator was observed getting to the child's level to listen to the child. The operator was observed wiping the child's nose and

General Comments

comforting the child and asking the child what they needed. Two other educators were also observed wiping the children's runny noses and tending to the care of their children.

The Quality Assurance Monitor observed that it took one group more than 35 minutes to get ready to go outside for outdoor play and another group more than 30 minutes. The Quality Assurance Monitor had a discussion with the operator regarding the long transition period. The Quality Assurance Monitor recommends that the operator contact their Early Learning Consultants to provide their staff with some tools and resources to help with transition periods.

The Quality Assurance Monitor also observed that following the groups' diaper change and handwashing, an educator was preparing the infant highchairs. The Quality Assurance Monitor asked if the children were getting ready to do an activity. The educator shared that they were getting ready for lunch. The Quality Assurance Monitor shared that they were surprised at how early they were eating lunch. The educator asked the Quality Assurance Monitor what time it was currently. The Quality Assurance Monitor confirmed that their watch indicated 10:45. The educator stated that they did not know it was that early and proceeded to ask the children if they wanted to do an activity or do some drawings.

The operator has stated that they have an upcoming meeting with their Early Learning Consultant and will seek support for their staff regarding the elements indicated in this report.

The ratios were respected during the inspection.

original signed by
Erika Hickey

Signature of Early Learning and Childcare Licensing Staff

January 04, 2024

Date

original signed by
Sarah Matanda

Signature of Operator/Designate

January 04, 2024

Date