

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Garderie Les Petits Bisounours Inc.	Licence Number 2021132	Inspection Date December 15, 2023	
Facility Name Garderie Les Petits Bisounours Daycare		Telephone Number (506) 855-0077	
Address 25 Pine Glen Road Riverview NB E1B 3J3			
Name of Early Learning and Childcare Licensing Staff Erika Hickey		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
10(1) The number of educators that are required for a group of children of mixed ages receiving services at a full-time or part-time early learning and childcare centre is calculated as follows: (a) by multiplying the number of children of the same age by the corresponding factor set out in Schedule A; and (b) by adding the results obtained under paragraph (a).	10(1)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance looked at the attendance records and asked an educator how many children they had in their group. The educator proceeded to count the children and stated that they had 7 children. The Quality Assurance Monitor asked if they educator was sure. The educator stated that, they were sure. The Quality Assurance Monitor asked if there was a reason why the attendance record would indicate 9 if they had 7 children. The educator verified the attendance record and confirmed that one child was marked as arrived 3 hours later and that the child had not arrived yet. The educator then stated that they had 8 children.</p> <p>Later, the Quality Assurance Monitor observed an educator comforting a crying child while the other educator was sitting at a desk in the room. The educator was observed sitting at the desk for 15 minutes. While one educator was comforting one child, two children began hitting each other and displaying signs that they had a conflict. The educator that was sitting at the desk did not pay attention to this conflict and did not intervene. The Quality Assurance Monitor approached the educator and advised them that since their partner was busy tending to another child's needs that they may want to go help the two children. The educator got up and went to speak with the two children. The educator returned to the desk after this intervention.</p> <p>The Quality Assurance Monitor observed one educator leave the room to bring the snack cart back to the kitchen. The educator who left the room did not notify their partner that they were stepping out to alert the educator that they would need to supervise the group by themselves momentarily.</p> <p>The operator has confirmed that they will be addressing this with their staff following the inspection to ensure that ratios are respected at all times, that the educators are always aware of how many children are in their care and that active supervision is put in place. Deficiency is now compliant</p>			
11 The qualifications and training requirements for administrators and educators are as follows: (a) an administrator and educators must hold a valid first aid certificate and a valid cardiopulmonary resuscitation certificate;	11(a)	Dec 22, 2023	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a copy of a valid first aid certificate and valid cardiopulmonary resuscitation certificate. The operator stated that the staff member has their certification, however a copy of the certificate was not on-site and the staff member must bring a copy for the records. The Quality Assurance Monitor reminded the operator that the staff member cannot be left alone with the children until they have a proof of the required certification. A copy of the certificate can be sent to the Quality Assurance Monitor as proof of compliance. A copy must also be stored in the staff records on-site.</p>			
<p>11(c)(ii) The qualifications and training requirements for administrators and educators are as follows: (c) at a full-time or part-time early learning and childcare centre, (ii) on and after July 1, 2020, (A) at least 50% of educators must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister, and (B) an administrator must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister.</p>	<p>11(c)(ii)</p>	<p>Jan 26, 2024</p>	
<p>Comments: The Quality Assurance Monitor was informed that the previous administrator is no longer employed and that the operator is now the on-site administrator. An application of change must be submitted to the Quality Assurance Monitor to update this change. The operator does not currently have a one-year Early Childhood Education Certificate or equivalent training. As per Regulation, an administrator must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister. The operator has shared that they plan on hiring an administrator with the required qualifications and may look into completing the training themselves. The operator has validated that they will send a written plan to the Quality Assurance Monitor to indicate how this will be met and that the application for change will be sent to the Quality Assurance Monitor as soon as possible.</p>			
<p>12(2) An operator of a licensed facility shall ensure that a criminal record check or a vulnerable sector check, as the case may be, and a check with the Department of Social Development is conducted on each individual before he or she becomes a staff member.</p>	<p>12(2)</p>	<p>Dec 15, 2023</p>	<p>Dec 15, 2023</p>
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a copy of a criminal record check. The operator explained that they had a copy and the stamp was not visible and they asked the staff member to bring in another copy. The operator explains that the staff member will bring a copy on Monday. The Quality Assurance Monitor reminded the operator that the staff member cannot be on-site until they have a criminal record and vulnerable sector check. The operator replaced the staff member in the ratio and sent the staff member to get their record check. A copy of the criminal and vulnerable sector check was brought to the facility during the inspection. Deficiency is now compliant</p>			
<p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (ii) to explore various forms of literacy.</p>	<p>21(c)(ii)</p>	<p>Jan 05, 2024</p>	
<p>Comments: The Quality Assurance Monitor observed two educators who did not interact with their children. The educators did not engage in discussion or in play with their children. The operator must ensure that the educators provide an environment rich with conversation and language of home, books, songs, poems, jokes, instructions, recipes, slogans, measurement, movement, and number.</p> <p>Educators must be engaged with the children to encourage peer interactions. The social experience gained from peer interaction contribute to multimodal literacy engagement and production.</p> <p>The operator must ensure that children have access to the symbols and literacy practices of language, music, math, art, drama, and new technologies; Educators must value and extend children's literate processes, products, and productions.</p>			
<p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iii) to express creativity and interests.</p>	<p>21(c)(iii)</p>	<p>Jan 05, 2024</p>	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: The Quality Assurance Monitor observed a lack of materials in the indoor play areas to promote opportunities to express creativity and interests. The operator must ensure that the play environments are open and flexible where playful exploration, problem- solving and creativity are encouraged and purposefully planned; The Quality Assurance Monitor observed that 2 educators were not playing with the children or engaging in discussions with the children during their play time. Educators must respond to children's interests, passions, and strengths. They must engage the children in multiple forms of communication, creativity, and expression; and encourage joint endeavours where children and adults learn and play together.</p>			
<p>21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iv) to explore the arts and sciences.</p>	21(c)(iv)	Dec 15, 2023	
<p>Comments: The Quality Assurance Monitor observed a lack of materials in the indoor play areas to promote opportunities to explore the arts and sciences. The operator must ensure that the play environments are equipped with materials that promote joy and pleasure in learning and that challenge children to think. Sand, earth, and water; blocks; modelling materials, paints, and "beautiful stuff" for construction; collage, drawing, and writing materials; toys and games; picture books and other print materials; scientific, mathematical, and household tools can be added to ensure that children are provided with opportunities to explore the arts and science.</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iii) a description of the staff member's duties and responsibilities.</p>	24(1)(c)(iii)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a description of the staff member's duties and responsibilities. The operator added the missing document to the staff file during the inspection. Deficiency is now compliant</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iv) a signed declaration confirming that the staff member has read and understood his or her obligations under the Act and this Regulation.</p>	24(1)(c)(iv)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a signed declaration confirming that they have read and understood their obligation under the Act and Regulation. The operator had the staff member sign the missing document and inserted it in the staff file during the inspection. Deficiency is now compliant</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (v) a copy of a criminal record check or vulnerable sector check, as the case may be.</p>	24(1)(c)(v)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a copy of a criminal record check. The operator explained that they had a copy and the stamp was not visible and they asked the staff member to bring in another copy. The operator explains that the staff member will bring a copy on Monday. The Quality Assurance Monitor reminded the operator that the staff member cannot be on-site until they have a criminal record and vulnerable sector check. The operator replaced the staff member in the ratio and sent the staff member to get their record check. A copy of the criminal and vulnerable sector check was brought to the facility during the inspection. Deficiency is now compliant</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.</p>	24(1)(c)(vii)	Dec 22, 2023	
<p>Comments: During the inspection, the Quality Assurance Monitor verified 3 new staff files. One of the three staff file verified did not have a copy of a valid first aid certificate and valid cardiopulmonary resuscitation certificate. The operator stated that the staff member has their certification, however a copy of the certificate was not on-site and the staff member must bring a copy for the records. The Quality Assurance Monitor reminded the operator that the staff member cannot be left alone with the children until they have a proof of the required certification. A copy of the certificate can be sent to the Quality Assurance Monitor as proof of compliance. A copy must also be stored in the staff records on-site.</p>			

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Dec 15, 2023	Dec 15, 2023
<p>Comments: The Quality Assurance Monitor observed that on the attendance records, that 1 child's departure had not been noted for Monday, 2 children's departure had not been noted for Wednesday and 8 children's departure had not been noted for Thursday. The Quality Assurance Monitor reminded the educators and the operator of the importance of indicating the arrival and departure time for each child to ensure that no child is left accidentally in the facility and to ensure that the educators know how many children and who they are responsible for at all times. The Quality Assurance Monitor has indicated that the records must be updated. The operator has made the corrections upon being notified. Deficiency is now compliant.</p>			
28(3) The premises of a licensed facility shall comply with (a) lighting, ventilation and other general health standards under the Public Health Act.	28(3)(a)	Dec 15, 2023	
<p>Comments: The Quality Assurance Monitor observed that the children sat down to eat their snack and the Quality Assurance Monitor had not observed 2 of the groups washing their hands before their snack. The Quality Assurance Monitor asked the educators in both groups if they had washed their hands. One group stated that they believed their children had gone while with the other group. When the Quality Assurance Monitor notified them that the group had not gone yet, the educator brought their children to the washroom to wash their hands. The second group validated that the children did not wash their hands and did not get the children to wash their hands. This group did not wash their hands before their snack. The operator has confirmed that they will do a follow-up with their staff to ensure that they respect hand-washing procedures.</p>			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	32(1)(a)	Jan 05, 2024	
<p>Comments: During the inspection, the Quality Assurance Monitor observed that the materials provided in the 2 year old room and the 3 and 4 year old room was not sufficient and varied.</p> <p>The Quality Assurance Monitor also observed that in the 3 and 4 year old room, the children did not have access to scissors, glue and crafting materials. The Quality Assurance Monitor observed some construction paper and some colored crayons. The children must have a variety of artistic tools that create different artistic effects.</p> <p>The Quality Assurance Monitor notified an educator in the 3 and 4 year old room that there were not enough materials or a variety of material in the classroom for the children present. The educator in the 3 and 4 year old has shared that they have made a note of the materials that they would like to add to their space based on their observations of the children's interests and needs. The Quality Assurance Monitor shared these observations with the operator and has shared that the educators have created a list of materials that they would like to provide to the children. The operator has shared that they had asked the educators to make a list of materials that they need for their classrooms and that they will be adding material by using the recommendations from their staff.</p>			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	Dec 15, 2023	Dec 15, 2023
<p>Comments: The Quality Assurance Monitor observed that most of the infant's play materials were stored out of their reach during the inspection. The Quality Assurance Monitor also observed that in the 2 year old room, the crayons and markers were stored out of reach of the children. The operator placed the material at the children's level to make it accessible. Deficiency is now compliant</p>			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (d) clean and in good repair.	32(1)(d)	Dec 15, 2023	Dec 15, 2023
<p>Comments: The Quality Assurance Monitor observed that 3 books were broken and missing pages in one of the classrooms. The educator disposed of the damaged material upon being made aware. The operator must ensure that more books are added to replace the quantity of books that have been disposed of to ensure that there is a variety and a sufficient number of books at the children's disposal. Deficiency is now compliant</p>			

Order for Compliance	Regulation	Date to be corrected	Date corrected
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;	39(2)(a)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance Monitor observed that the kitchen was unlocked and accessible to the children. The Quality Assurance Monitor observed:</p> <ul style="list-style-type: none"> - 2, 4L bottles of disinfectant - a 3.6L bottle of Bleach - a 1L bottle of high concentrated cleaner - a 946ml bottle of liquid plumber - a 828ml bottle of Pine Sol - a 5L bottle of Windex - a container of dishwasher pods <p>The operator stated that the door to the kitchen has not been locking properly and that they are currently working at resolving this issue. The Quality Assurance Monitor asked if they have another space that has a lock that they would be able to use while they are waiting for the mechanism to be repaired. The operator shared that they had another space available. The Quality Assurance Monitor told the operator that they must make these products inaccessible to the children as soon as possible. The operator moved all the toxic, chemical and cleaning products to the other locked storage. Deficiency is now compliant</p>			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (b) medications.	39(2)(b)	Dec 15, 2023	Dec 15, 2023
<p>Comments: During the inspection, the Quality Assurance Monitor observed that the kitchen was unlocked and accessible to the children. The Quality Assurance Monitor observed:</p> <ul style="list-style-type: none"> - 3 bottles of children Tylenol - 4 bottles of children Advil - 1 bottle of Benadryl - 1 bottle of Ibuprofen - 1 bottle of adult Advil <p>The operator stated that the door to the kitchen has not been locking properly and that they are currently working at resolving this issue. The Quality Assurance Monitor asked if they have another space that has a lock that they would be able to use while they are waiting for the mechanism to be repaired. The operator shared that they had another space available. The Quality Assurance Monitor told the operator that they must make these products inaccessible to the children as soon as possible. The operator moved all the medications to the other locked storage. Deficiency is now compliant</p>			

General Comments

The Quality Assurance Monitor is on-site for a monitoring inspection, The Quality Assurance Monitor was on-site during indoor free play, snack time, outdoor free play, lunch and nap time.

During the inspection, the Quality Assurance Monitor observed that 10 out of 13 children in a classroom were eating crackers while playing. The Quality Assurance Monitor asked an educator if they were eating their snack while playing. The educator told the Quality Assurance Monitor that the children are always hungry before snack time and that they provide them with crackers while waiting for snack. The Quality Assurance Monitor asked if the children had washed their hands. The educator shared that they had not. The Quality Assurance Monitor also observed the children running with the food in their mouths. The Quality Assurance Monitor noted that since the large majority of the children requested food before snack time, that the operator may want to review their routine to respect the needs of the children or to put in place the proper procedures while giving them food before the established snack time.

The Quality Assurance Monitor also observed that the children were eating their cheerios directly on the table. The Quality Assurance Monitor asked an educator if they have bowls for the children. The educator shared that they always serve the children on the table as with bowls they would make a mess. The Quality Assurance Monitor recommends that the operator contact their public health inspector to verify if they recommend eating directly on the table. The operator confirmed that they will consult with their public health inspector to follow their requirements.

original signed by
Erika Hickey

Signature of Early Learning and Childcare Licensing Staff

December 15, 2023

Date

original signed by
Sarah Matanda

Signature of Operator/Designate

December 15, 2023

Date