

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Wiggles & Giggles Early Learning Center Inc.	Licence Number 2021064	Inspection Date May 16, 2025	
Facility Name Wiggles & Wonders Childcare		Telephone Number (506) 939-2274	
Address 39 Main Street Sackville NB E4L 4A6			
Name of Early Learning and Childcare Licensing Staff Sophie Powers		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (a) an administrator and educators must hold a valid first aid certificate and a valid cardiopulmonary resuscitation certificate;	11(a)	May 30, 2025	
<p>Comments: During the review of staff files, the following concerns regarding First Aid and CPR certification were noted:</p> <ul style="list-style-type: none"> - one staff file, the First Aid and CPR certificate was found to be expired. - In another file, the photocopy of the certificate did not display the provider's logo. To confirm whether the training was completed through a recognized WorkSafeNB provider, an additional copy was requested for verification. <p>The administrator was able to provide a photo of the certificate, which displayed the provider's logo. However, upon review, the Quality Assurance Monitor determined that the certificate was not issued by a provider recognized by WorkSafeNB.</p> <p>The staff member in question must obtain a valid First Aid and CPR certificate from a recognized WorkSafeNB provider or provide written confirmation from WorkSafeNB that the current certificate is recognized or exempt.</p> <p>It is the operator's responsibility to ensure that any staff member without a valid First Aid and CPR certificate is never left alone with children</p>			
12(2) An operator of a licensed facility shall ensure that a criminal record check or a vulnerable sector check, as the case may be, and a check with the Department of Social Development is conducted on each individual before he or she becomes a staff member.	12(2)	May 16, 2025	May 16, 2025
<p>Comments: Deficiency is now compliant One staff member did not have a Social Development check, which is required prior to employment. The Quality Assurance Monitor was informed that a copy was held at another facility. The Administrator was able to show the Quality Assurance Monitor a copy of the check on her phone. Deficiency is now compliant</p>			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iv) a signed declaration confirming that the staff member has read and understood his or her obligations under the Act and this Regulation.	24(1)(c)(iv)	May 22, 2025	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: The signed declaration is missing from 2 staff member's file. Staff member's record must include a signed statement regarding obligations under the Act and licensing regulation.</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vi) a copy of a check with the Department of Social Development.</p>	<p>24(1)(c)(vi)</p>	<p>May 16, 2025</p>	<p>May 16, 2025</p>
<p>Comments: One staff member's Social Development check was initially missing from their file. The document was located at the other facility; the administrator retrieved it and placed it in the staff member's file. Deficiency is now compliant</p>			
<p>24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.</p>	<p>24(1)(f)</p>	<p>May 16, 2025</p>	<p>May 16, 2025</p>
<p>Comments: At the time of the inspection, the administrator informs the Quality Assurance Monitor that there are 15 children under her care; however, only 12 were signed in on the attendance sheet. Attendance records must be completed each time a child arrives and leaves. The administrator immediately signed in the children, and the attendance record is up to date. Deficiency is now compliant</p>			
<p>40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (a) labelled with the name of the child.</p>	<p>40(1)(a)</p>	<p>May 16, 2025</p>	<p>May 16, 2025</p>
<p>Comments: At the time of the inspection, the Quality Assurance Monitor observed 3 water bottles that were not labelled. Children's personal belongings must be labelled with the name of the child. Labels were added on the children's water bottles before the end of the inspection. Deficiency is now compliant</p>			
<p>49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.</p>	<p>49(1)</p>	<p>May 19, 2025</p>	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed an educator directing a child to sit at a table as a consequence for not listening, while the other children continued with indoor free play. It is important to note that it is prohibited to send a child to a cot, a mat, a time-out chair/table, or corner as a form of discipline. A positive approach to child guidance, care, and discipline must be applied at all times. This includes gently reminding children of the rules, engaging in reflective conversations to help them understand the consequences of their actions and words, and redirecting their attention away from potential issues. The Quality Assurance Monitor discussed the importance of positive child guidance with the administrator, so she can support the staff. It is strongly recommended that all staff review Section 8.2 of the Operator's Manual to ensure compliance with best practices.</p>			

General Comments

The Quality Assurance Monitor was on site to conduct the renewal inspection. Staff-to-child ratios were in compliance at the time of the visit. During the inspection, children were observed eating snack, participating in indoor play, and transitioning to outdoor play to conclude the day.

A discussion was held with the administrator regarding the outdoor play area. The designated outdoor play area for the school-age children is a municipal park located approximately 700 meters from the premises. As the outdoor play area is off-site, it was not inspected during the renewal inspection. It is the operator's responsibility to ensure that the outdoor play area is safe for children. Any safety concerns identified must be promptly communicated to the city to ensure appropriate corrective action is taken.

The Quality Assurance Monitor observed that, in the absence of the administrator, the group of children appeared to be difficult to manage. While one staff member was occupied with cleaning tasks, the other staff member struggled to maintain control and engagement with the group. To ensure adequate supervision and promote a safe, staff members must remain actively engaged with the

General Comments

children at all times, maintain appropriate ratios, and work collaboratively to manage group dynamics. Non-child-related tasks, such as cleaning, should be scheduled during periods when supervision needs are not compromised.

original signed by
Sophie Powers

Signature of Early Learning and Childcare Licensing Staff

May 20, 2025

Date

original signed by
Tricia Reid

Signature of Operator/Designate

May 20, 2025

Date