

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator DCS Kids Daycare & Early Learning Center Inc.	Licence Number 2021005	Inspection Date November 23, 2022
Facility Name DCS Kids Daycare		Telephone Number (506) 688-4463
Address 11 School Street Dorchester NB E4K 2Z6		
Name of Early Learning and Childcare Licensing Staff Erika Hickey		Position Title Quality Assurance Monitor

Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (a) an administrator and educators must hold a valid first aid certificate and a valid cardiopulmonary resuscitation certificate;	11(a)	Oct 31, 2022	
Comments: The administrator has confirmed that the staff who had an expired cardiopulmonary resuscitation certificate has completed it but they have not received a proof of completion. Once the proof is received, the administrator has confirmed that a copy will be sent to the Quality Assurance Monitor.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iii) a description of the staff member's duties and responsibilities.	24(1)(c)(iii)	Nov 23, 2022	Nov 23, 2022
Comments: A new staff member was missing the description of duties and responsibilities in their file. The administrator inserted a copy in the staff file. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.	24(1)(c)(vii)	Oct 31, 2022	
Comments: The administrator has confirmed that the staff who had an expired cardiopulmonary resuscitation certificate has completed it but they have not received a proof of completion. Once the proof is received, the administrator has confirmed that a copy will be sent to the Quality Assurance Monitor.			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (c) instructions regarding evacuation in case of a fire as approved by the fire marshal, deputy fire marshal or fire prevention officer.	25(c)	Nov 24, 2022	
Comments: The evacuation procedures were not posted during the inspection. The administrator on-site has confirmed that a copy will be placed at each exits. Once these documents are posted, this element will be compliant.			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (e) the name and telephone number of the inspector.	25(e)	Nov 23, 2022	Nov 23, 2022
Comments: The contact information for the Inspector/administrator was not posted. The administrator immediately posted the required information on the board at the entrance. Deficiency is now compliant			

Order for Compliance	Regulation	Date to be corrected	Date corrected
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Nov 23, 2022	Nov 23, 2022
<p>Comments: During the inspection, the Quality Assurance Monitor noticed that a child was sitting alone at a table. The Quality Assurance Monitor asked the educators why the child was sitting at the table by himself. The educator shared that the child had bit another child. The Quality Assurance asked if there are other ways that they could accompany the child in a more positive manner without placing the child in reflection. The Quality Assurance Monitor reminded the educators that time-outs are not permitted in early childhood facilities and that other means must be used to give children tools to self-regulate and develop conflict resolution skills. The Quality Assurance Monitor offered some suggestions such as re-directing the child to do an activity to do reparations. An educator approached the child and asked the child if they wanted to do a drawing to offer to their friend to show that they are sorry and that they like playing with them. The child agreed and proceeded to draw. The educator then accompanied the child to offer the drawing to their friend. The administrator and educators must ensure that the guidance of the children is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishment. Educators must demonstrate that they take the time to understand children's messages (cues) and will respond to children with the encouragement, praise, comfort and independence as needed. Resources that can be consulted by the Operator, Administrator and the Educators can include: The Operator Manual for Full-time and Part-time Early Learning and Childcare Centres Section 8.2 Child Guidance. The NB Curriculum Framework and the Professional Support Documents. Collaborative Assessment Tool (CAT) Collaborative Assessment Tool – Reflective Guide (CAT-RG). Deficiency is now compliant</p>			

General Comments
The Quality Assurance Monitor is on site for a monitoring inspection. The Quality Assurance Monitor was able to confirm that all administrative records were on-site, the posted documents were verified, and the ratio was respected at all times.

original signed by Erika Hickey	November 23, 2022
<hr/> Signature of Early Learning and Childcare Licensing Staff	<hr/> Date
original signed by Kirsten Weldon	November 23, 2022
<hr/> Signature of Operator/Designate	<hr/> Date