

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Follow-Up Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Boys and Girls Club of Charlotte County Inc.	Licence Number 2018858	Inspection Date February 20, 2024	
Facility Name BOYS AND GIRLS CLUB OF CHARLOTTE COUNTY - BLACKS HARBOUR		Telephone Number (506) 466-4300	
Address 600 Main Street Blacks Harbour NB E5H 1C1			
Name of Early Learning and Childcare Licensing Staff Jodi Hennessey		Position Title Inspector	

Order for Compliance	Regulation	Date to be corrected	Date corrected
18.1(1) An operator of a licensed facility shall provide services in an inclusive environment that respects the diversity of children and families related to race, colour, creed or religion, national origin, ancestry, place of origin, age, disability, marital status, family status, sexual orientation, sex, gender identity or expression, social condition and political belief or activity.	18.1(1)	Feb 20, 2024	
Comments: During the follow up inspection conversations were had with the educators, and it was brought up that child in the school-age program was told to stay home for the week due to having a difficult week with behaviors last week. Under the Guidelines for Inclusion and Diversity, this is not permitted. Discussed the Guidelines for Inclusion and Diversity with the Educators and the Administrators. The child is to return to the school-age program immediately and the protocols under the Guidelines are to be followed.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (i) the child's name, address, birth date and Medicare number,	24(1)(b)(i)	Feb 16, 2024	Feb 20, 2024
Comments: Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iv) the name, address and telephone number of at least two individuals authorized by the child's parent or guardian to pick up the child and to be contacted in case of an emergency if the parent or guardian cannot be reached,	24(1)(b)(iv)	Feb 16, 2024	Feb 20, 2024
Comments: Deficiency is now compliant			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (e) the name and telephone number of the inspector.	25(e)	Feb 16, 2024	Feb 20, 2024
Comments: Deficiency is now compliant			
26(2) The operator of a licensed facility shall require the parent or guardian referred to in subsection (1) to sign a declaration confirming that he or she has read and understood the content of the handbook.	26(2)	Feb 16, 2024	Feb 20, 2024

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: Deficiency is now compliant			
33(2) Stationary equipment in the outdoor play area shall be surrounded by a protective surfacing and installed according to the manufacturer's instructions.	33(2)	Feb 16, 2024	Feb 20, 2024
Comments: Deficiency is now compliant			

General Comments
<p>A follow up inspection occurred today. Orders for compliance from renewal inspection that was conducted on January 15, 2024, were completed. However, an order for compliance under Inclusion was added to the inspection report due to a child being told they cannot attend for the week and the Guidelines for Inclusion and Diversity are not being followed.</p> <p>The Guidelines for Inclusion and Diversity state: Enrollment Policy & Discharge Policy and Procedures include:</p> <ul style="list-style-type: none"> * A statement that children of all abilities, race and backgrounds are accepted. * A statement about how families will be informed and engaged in the decisions and planning for transitions. * A statement describing what steps/actions will be taken to maintain a child's enrollment within a facility before reducing hours, suspending services, or discharging and includes: * Educators have observed and documented * Meet with parents/guardians to gather their input and plan the support required * Collaborate with the Quality Assurance Monitor, Early Learning Consultant and the staff from the Inclusion Support Program * Participate in professional learning/training specific to the situation (challenging behaviours, etc.) * Provide referrals to community resources and services. * Other <p>Parent Handbook for BGCCC has been updated, however, parents in this program are unaware of the changes. This is to be completed as well.</p> <p>Staff at this program are unaware of the Guidelines for Inclusion and Diversity, these are to be reviewed with all staff as well as the changes to the Parent Handbook. A copy of these Guidelines was left at the facility with the Educators.</p> <p>To be in compliance the Operator must submit to Inspector, going forward what their process will be when working with children with challenging behaviours.</p>

original signed by
Jodi Hennessey

Signature of Early Learning and Childcare Licensing Staff

February 20, 2024

Date

original signed by
Anna Teed

Signature of Operator/Designate

February 20, 2024

Date