

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Cassel Enterprises Ltd.	Licence Number 2017681	Inspection Date January 11, 2024	
Facility Name Hands On Learning Enrichment Centre		Telephone Number (506) 878-4263	
Address 2282 Mountain Road Moncton NB E1G 1B4			
Name of Early Learning and Childcare Licensing Staff Kyleigh Roy		Position Title Inspector	
Order for Compliance	Regulation	Date to be corrected	Date corrected
10(7) Despite subsection (6), if an infant is grouped at a full-time early learning and childcare centre with children of a mixed-age group, the number of children grouped shall not be more than the number that requires one educator.	10(7)	Jan 11, 2024	
Comments: During the renewal inspection, the inspector is informed that infants are mixed with preschool children before 8:30 am and after 4:30 pm and that the group size usually requires two educators. Infants can only be included in mixed groups when the calculated ratio requires only one educator.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iv) the name, address and telephone number of at least two individuals authorized by the child's parent or guardian to pick up the child and to be contacted in case of an emergency if the parent or guardian cannot be reached,	24(1)(b)(iv)	Jan 15, 2024	
Comments: During the renewal inspection, the inspector observed that 1 of the 2 emergency contacts listed in 1 of the 8 child's files verified is located more than 1 hour away. The operator must ensure that the name, address and telephone number of at least two people authorized by the child's parent to pick up the child within 1 hour and contact in case of emergency if the parents cannot be reached is noted in all children's files.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (v) the child's health history and a copy of the record of immunizations or a copy of an exemption.	24(1)(b)(v)	Jan 15, 2024	
Comments: During the renewal inspection, the inspector observed that a child's health history including a copy of the immunization record, or a copy of the exemption is missing in 1 of the 8 child files audited. The operator must obtain a copy of the children's immunization records.			
28(1) An operator of a licensed facility shall not change the allocation of space used to provide services or add to or alter any building or facility or any part of them unless the Minister has approved the changes in writing.	28(1)	Jan 11, 2024	
Comments: During the renewal inspection, the inspector observed that Room F has been divided into two separate rooms using shelving as dividers. The Quality Assurance Monitor has received an application for change however, approval from the Fire Marshall is pending.			
31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children.	31(3)	Jan 11, 2024	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: During the follow-up inspection, the inspector observed that the outdoor play area is icy, and snow covered creating a slipping hazard. The operator must ensure that the outdoor play area is maintained safe and free of hazards.</p>			
<p>47(1) An operator of a licensed facility shall refuse admission to a child if satisfactory proof of the immunizations required by the Public Health Act or the regulations under that Act is not provided.</p>	<p>47(1)</p>	<p>Jan 15, 2024</p>	
<p>Comments: During the renewal inspection, the inspector observed that proof of immunization, or a copy of the exemption was not obtained prior to the child's enrollment in 1 of the 8 child files audited. The operator must obtain a copy of the children's immunization records.</p>			
<p>49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.</p>	<p>49(1)</p>	<p>Jan 11, 2024</p>	
<p>Comments: During the renewal inspection, the inspector observed an educator grabbing a child who was kneeling down on the ground by the arm and tugged on their arm in order to direct them to the washroom. The same educator grabbed another child who was refusing to walk toward the bathroom by the arms and then lifted them up off the ground by placing their hands underneath their arms and over their chest. The inspector informed the educator that they should ask the child to grab their hand and follow them to guide them in the direction they need to go. The operator must ensure that a positive approach in the guidance of children is maintained.</p>			
<p>50(2) The operator of a licensed facility shall inform the parent or guardian of a child involved in an incident on the day the incident takes place and shall ensure that the parent or guardian signs the daily log to confirm their awareness.</p>	<p>50(2)</p>	<p>Jan 11, 2024</p>	
<p>Comments: During the renewal inspection, the inspector observed that 4 incident logs had not been signed by the parents in 1 of the 8 child files audited. The Operator must ensure that all minor incidents are properly recorded, documented and signed by parents/guardians so that parents/guardians are well informed of any incidents that may have involved their child while at the facility.</p>			
<p>9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.</p>	<p>9(1)</p>	<p>Jan 11, 2024</p>	<p>Jan 11, 2024</p>
<p>Comments: During the renewal inspection, the inspector observed an educator alone with a group of children that required 2 educators while the second educator went to supervise a group of children in another classroom. After 5 minutes, the second educator returned to the classroom. Deficiency is now compliant.</p>			

General Comments

During the renewal inspection, the inspector observed indoor free play, snack time, lunch, quiet time and outdoor free play.

During the inspection, the inspector observed that 2 sinks in the bathroom are draining slowly which is causing water to accumulate inside the sink. The inspector recommends having the sinks looked over.

During the inspection the ground was snow covered; therefore, the park assessment will be conducted in the spring with a member of the licensing team. The use of the outdoor play structures is not recommended as the ground is frozen and does not provide protective surfacing.

original signed by
Kyleigh Roy

January 11, 2024

Signature of Early Learning and Childcare Licensing Staff

Date

original signed by
Deborah Jonah

Signature of Operator/Designate

January 11, 2024

Date