

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Cassel Enterprises Ltd.	Licence Number 2017681	Inspection Date November 23, 2023	
Facility Name Hands On Learning Enrichment Centre		Telephone Number (506) 878-4263	
Address 2282 Mountain Road Moncton NB E1G 1B4			
Name of Early Learning and Childcare Licensing Staff Ashley Kelly		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (v) to experience accomplishment and success.	21(c)(v)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (vi) to problem-solve.	21(c)(vi)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (vii) to develop trusting, respectful and supportive relationships with educators and children.	21(c)(vii)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
28(1) An operator of a licensed facility shall not change the allocation of space used to provide services or add to or alter any building or facility or any part of them unless the Minister has approved the changes in writing.	28(1)	Dec 08, 2023	
Comments: Room F was divided into two rooms using shelving as dividers. Application for change must be submitted.			
30(3) An operator shall maintain the indoor play area of a licensed facility to ensure the safety of the children.	30(3)	Jun 29, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children.	31(3)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			

Order for Compliance	Regulation	Date to be corrected	Date corrected
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	32(1)(a)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
38(1) The children receiving services at a licensed facility shall have access to washrooms that include the following: (a) if one to nine preschool children or school-age children are receiving the services, one toilet and one sink; (b) if ten to 24 preschool children or school-age children are receiving the services, two toilets and two sinks; (c) if 25 to 49 preschool children or school-age children are receiving the services, three toilets and three sinks; and (d) if 50 or more preschool children or school-age children are receiving the services, four toilets and four sinks.	38(1)	Jul 18, 2023	Nov 21, 2023
Comments: Deficiency is now compliant			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Jun 29, 2023	Nov 21, 2023
Comments: Deficiency is now compliant.			
9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.	9(1)	Nov 21, 2023	Nov 21, 2023
Comments: QAM observed a child alone in room C of center. The group had gone to bathroom. QAM called for an educator to return child to their group. Ratio was not respected for this time. Issue is now complaint.			

General Comments

QAM observed that the blinds were all closed when QAM arrived at 9:45am. QAM advised it is important to let in natural light during the day, when possible.

QAM notes that room D has a door that locks from the inside. When QAM attempted to enter the door was locked. QAM recommends finding a solution so the door cannot lock from inside. Educator unlocked the door and allowed QAM to enter.

QAM discussed with Administrator ways to more accurately record which staff was in each room at what time, and ensure that children are being recorded properly if they are being moved into different groups for ratio purposes.

Center is now meeting basic requirements for art supplies openly available in each room, but QAM notes it is recommended to have more varied supplies available for each child.

QAM notes there is no paper towel located in the washroom, only available in the hallway. QAM recommends adding paper towel to each washroom to ensure staff do not have to go back and forth while changing diapers and washing hands. Public Health to advise.

General Comments

QAM and Administrator discussed how to manage children who do not want to wear their mittens, as some children refuse. QAM discussed allowing the children to put the mittens on outside once they feel the cold and require the mittens.

QAM observed preparation for outdoor play, return inside, snack, bathroom and preparation for naptime.

QAM observed a child who had bumped their back being comforted by their educator.

QAM observed various educators were playing music during transitions.

original signed by

Ashley Kelly

Signature of Early Learning and Childcare Licensing Staff

November 23, 2023

Date

original signed by

Lisa Greene

Signature of Operator/Designate

November 23, 2023

Date