

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

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| Name of operator Cassel Enterprises Ltd. | Licence Number 2017681 | Inspection Date June 30, 2023 | |
| Facility Name Hands On Learning Enrichment Centre | | Telephone Number (506) 878-4263 | |
| Address 2282 Mountain Road Moncton NB E1G 1B4 | | | |
| Name of Early Learning and Childcare Licensing Staff Kyleigh Roy | | Position Title Inspector | |
| Order for Compliance | Regulation | Date to be corrected | Date corrected |
| 10(1) The number of educators that are required for a group of children of mixed ages receiving services at a full-time or part-time early learning and childcare centre is calculated as follows: (a) by multiplying the number of children of the same age by the corresponding factor set out in Schedule A; and (b) by adding the results obtained under paragraph (a). | 10(1) | Jun 29, 2023 | Jun 29, 2023 |
| Comments: During the follow-up inspection, the inspector observed an infant alone at the sink in a bathroom, while the educator was in another bathroom conducting a diaper change. During the inspection, the educator asked the child to come to her so that she could ensure direct supervision of both children. Deficiency is now compliant. | | | |
| 24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (ii) the name, address and telephone number of the child's medical practitioner. | 24(1)(b)(ii) | Jun 09, 2023 | Jun 29, 2023 |
| Comments: During the follow-up inspection, the inspector observed that the name, address and telephone number of the child's medical practitioner is present in all 5 files audited. Deficiency is now compliant. | | | |
| 24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iii) a description of the staff member's duties and responsibilities. | 24(1)(c)(iii) | Jul 03, 2023 | |
| Comments: During the follow-up inspection, the inspector observed that a description of duties and responsibilities is missing in a new staff member's file. The operator must ensure that a copy of the description of duties and responsibilities is maintained in the staff's file. | | | |
| 25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (d) the name of the administrator. | 25(d) | Jun 09, 2023 | Jun 29, 2023 |
| Comments: During the follow-up inspection, the inspector observed that the name of the administrator is posted on the main billboard inside the facility. Deficiency is now compliant. | | | |
| 28(3) The premises of a licensed facility shall comply with (a) lighting, ventilation and other general health standards under the Public Health Act. | 28(3)(a) | Jun 29, 2023 | |

| Order for Compliance | Regulation | Date to be corrected | Date corrected |
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| <p>Comments: During the follow-up inspection, the inspector observed that children's hands were washed with a soap and water mixture, then wiped with a paper towel after the children played outside and before eating lunch. The mechanical action of hand washing (rubbing of hands together with soap and water) breaks down the tiny bits of grease, fat and dirt on hands that bad germs cling to. It is the combination of soap, rubbing, rinsing and drying that helps germs slide off the hands. The operator must ensure that proper hand washing procedures are followed after playing outside and before eating.</p> | | | |
| 30(3) An operator shall maintain the indoor play area of a licensed facility to ensure the safety of the children. | 30(3) | Jun 29, 2023 | |
| <p>Comments: During the follow-up inspection, the inspector observed children putting magnetic letters into their mouths and spitting them out and other children playing with these same magnetic letters. The operator must ensure that mouthed toys are cleaned instantly or removed from play.</p> | | | |
| 31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children. | 31(3) | Jun 29, 2023 | Jun 29, 2023 |
| <p>Comments: During the follow-up inspection, the inspector observed a broken plastic shovel and broken storage bucket in the outdoor play area. During the inspection, an educator removed both these items from the play area. The inspector also observed two used facial tissues in the sandbox. During the inspection, an educator disposed of the facial tissues. Deficiency is now compliant.</p> | | | |
| 38(1) The children receiving services at a licensed facility shall have access to washrooms that include the following: (a) if one to nine preschool children or school-age children are receiving the services, one toilet and one sink; (b) if ten to 24 preschool children or school-age children are receiving the services, two toilets and two sinks; (c) if 25 to 49 preschool children or school-age children are receiving the services, three toilets and three sinks; and (d) if 50 or more preschool children or school-age children are receiving the services, four toilets and four sinks. | 38(1) | Jun 29, 2023 | |
| <p>Comments: During the follow-up inspection, the inspector observed a child requesting help in the washroom to which the educator did not answer. The child came into the hallway after using the toilet searching for toilet paper as none was available in the stall. The educator was busy conducting a diaper change consequently, the child found the toilet paper located in a container in the hallway, cleaned up in the hallway and disposed of the toilet paper on the floor in the hallway. The operator must adjust their practices and ensure that all toileting activities, take place in designated washroom facilities.</p> <p>The inspector also observed that all toilets and sinks are functioning and available.</p> | | | |
| 39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies; | 39(2)(a) | Jun 29, 2023 | |
| <p>Comments: During the follow-up inspection, the inspector observed a spray bottle filled with Mr. Clean on a shelf in a bathroom. An educator placed the spray bottle in the kitchen. On two occasions during the inspection, the inspector observed that the kitchen containing cleaning products and paint containers is unlocked. The kitchen was only locked by an educator on the first occasion.</p> | | | |
| 40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (b) used only for the intended child. | 40(1)(b) | Jun 29, 2023 | |
| <p>Comments: During the follow-up inspection, the inspector observed the following:</p> <p>Two children did not have wipes and diapers left in their storage bin consequently, the educator used other children's wipes and diapers to conduct these diaper changes.</p> <p>A third child ran out of wipes and the educator used another child's wipes to clean up the child during the diaper change.</p> <p>A fourth child ran out of diapers and the educator used another child's diapers to conduct the diaper change. The operator must ensure that children's belongings are only used for the intended child.</p> | | | |
| 41(3) An operator of a licensed facility shall (a) post diaper-changing procedures in diaper-changing areas. | 41(3)(a) | Jun 29, 2023 | |

| Order for Compliance | Regulation | Date to be corrected | Date corrected |
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| <p>Comments: During the follow-up inspection, the inspector observed the following during diaper changes:</p> <p>An educator washed the changing table with toilet paper and water following a diaper change. The operator must ensure that the entire surface of the change area is disinfected after each use individual using a 500-ppm bleach disinfecting solution (refer to Guidelines for Mixing Bleach as a Sanitizer and Disinfectant for Early Learning and Childcare Facilities).</p> <p>A second educator did not disinfect the changing mat after conducting three consecutive diaper changes. The operator must ensure that the entire surface of the change area is disinfected after each individual use using a 500-ppm bleach disinfecting solution (refer to Guidelines for Mixing Bleach as a Sanitizer and Disinfectant for Early Learning and Childcare Facilities).</p> <p>The same educator did not wash their hands before or after conducting 3 consecutive diaper changes nor did the children wash their hands following their diaper change. When the children were on their way to their classroom, the inspector advised the educator that children must wash their hands using proper hand washing procedures after a diaper change. The educator returned the children to the washroom to wash their hands.</p> <p>Soiled diapers are placed in an uncovered waste container. The operator must ensure that waste containers are tightly covered and out of children's reach.</p> <p>The inspector request that all staff members read appendix 22 - Diaper Changing Procedures located at page 153 of the Operators Manual.</p> | | | |
| 49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments. | 49(1) | Jun 29, 2023 | |
| <p>Comments: During the follow-up inspection, the inspector observed an educator grabbing 3 children who were standing and 1 child that was on their knees by their arm to direct them back towards the washroom. The operator must ensure that a positive approach in the guidance of children is maintained.</p> | | | |
| 9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer. | 9(1) | Jun 29, 2023 | Jun 29, 2023 |
| <p>Comments: During the follow-up inspection, the inspector asked an educator how many children she was supervising to which she responded 6. The inspector observed a 7th child belonging to the educator in another room. The educator wasn't aware that the child belonged in her room. During the inspection, the child returned to his room to be supervised by his educator. Deficiency is now compliant.</p> | | | |

| General Comments |
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| <p>During the follow-up inspection, the inspector observed lunch, quiet time, indoor and outdoor free play.</p> <p>During the inspection, the inspector observed that most children are not wearing footwear. In case of an emergency, the inspector recommends that children wear proper indoor footwear at all times. Footwear may be removed during resting period.</p> <p>During the inspection, the children were served grilled cheese, a few tablespoons of apple sauce and less than 1/4 cup of tomato soup for lunch. The inspector recommends the operator read Appendix 32 - Serving Sizes for Children.</p> |

original signed by
Kyleigh Roy

June 30, 2023

Signature of Early Learning and Childcare Licensing Staff

Date

original signed by
Lisa Greene

Signature of Operator/Designate

June 30, 2023

Date