

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Northend Learning Center Inc.	Licence Number 2013611	Inspection Date April 26, 2023	
Facility Name Northend Learning Center 3		Telephone Number (506) 384-5437	
Address 96 Gorge Road Moncton NB E1G 1E6			
Name of Early Learning and Childcare Licensing Staff Erika Hickey		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (c) stored separately for each child.	40(1)(c)	Apr 26, 2023	Apr 26, 2023
Comments: The Quality Assurance Monitor observed 2 bookbags, 3 jackets, 1 shirt, 3 pairs of boots and 4 water bottles on the floor in front of the designated personal storage space. The children are provided a space to store their personal items separately. However, at the time the Quality Assurance Monitor could not identify who's belonging belonged to who. When the Quality Assurance Monitor notified the educator, they proceeded to identify a selection and was unsure about certain items and asked the children. Keeping items separate avoids the risk of losing or mixing up personal belongings and also reduces the risk of spreading communicable diseases. The administrator and the educator ensured that all items were stored properly. Deficiency is now compliant			
9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.	9(1)	Apr 26, 2023	Apr 26, 2023

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: The Quality Assurance Monitor observed a child go upstairs to look for an apple cutter. The administrator and the Quality Assurance Monitor were in the upstairs play area which is behind a door from the landing area that the child entered. The child came into the room to ask for assistance as there was no one in the landing area. Since this space leads directly to the main doors to exit the building, the Quality Assurance Monitor shared their concern with the administrator and the educator in charge of the child that if the child had decided to exit the building, no one would have seen them do so. The Quality Assurance Monitor had a discussion with the director and the educator regarding their responsibility in mitigating risks and in ensuring appropriate supervision. The Quality Assurance Monitor recommended that the educator "tag" the educator they are sending the child to, to notify them that they have a child coming up and that they receive a direct response from the other educator that they are aware that the child has gone to get an item. The educator shared that they were unaware that the child went up the stairs. The Quality Assurance Monitor recommends that they have a discussion with their group regarding this and ensuring that children are requesting permission to go upstairs as the educator must know where the children are at all times. Section 8 of the Operator Manual can be consulted for guidance regarding school age children supervision expectations. Deficiency is now compliant</p>			

General Comments
<p>The Quality Assurance Monitor was on-site for a monitoring inspection. During the inspection, the Quality Assurance Monitor was able to verify 5 staff records. All records verified contained valid verifications and qualifications.</p> <p>The ratio was respected at all times and the Quality Assurance Monitor was able to observe educators engage in discussions with the children.</p>

original signed by
Erika Hickey

Signature of Early Learning and Childcare Licensing Staff

April 26, 2023

Date

original signed by
Kristal Hooton

Signature of Operator/Designate

April 26, 2023

Date