

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Country Kids Daycare Ltd.	Licence Number 2010406	Inspection Date December 15, 2023	
Facility Name Country Kids Learning Center		Telephone Number (506) 860-6572	
Address 142 Hillsborough Road Riverview NB E1B 1R6			
Name of Early Learning and Childcare Licensing Staff Roxanne Benoit		Position Title Inspector	
Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iv) the name, address and telephone number of at least two individuals authorized by the child's parent or guardian to pick up the child and to be contacted in case of an emergency if the parent or guardian cannot be reached,	24(1)(b)(iv)	Dec 20, 2023	
Comments: During the renewal inspection, 1 child's files out of 8 audited was missing both emergency contact's address. The operator must ensure that all children's record is fully completed with the full address.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (ii) the staff member's qualifications including the certificates or training referred to in paragraph 11(b) or (c).	24(1)(c)(ii)	Dec 18, 2023	Dec 15, 2023
Comments: During the renewal inspection, the inspector observed that one of the staff member records was missing the certificate of her introduction to early learning childhood course. While on site, the staff member provided the inspector a copy of the certificate and was added into the staff member's record. Deficiency is now compliant.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Dec 15, 2023	Dec 15, 2023
Comments: During the renewal inspection, the inspector observed that the departure time from yesterday was not indicated on the daily attendance for 8 children. While on site, the educator filled out the departing hours on the daily attendance sheet. Deficiency is now compliant.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (d) clean and in good repair.	32(1)(d)	Dec 19, 2023	Dec 15, 2023
Comments: During the renewal inspection, the inspector observed 10 torn books inside a classroom. The operator must ensure that all material and equipment are kept clean and in good repair. While on site, the educator removed the books from the reading corner and added books. Deficiency is now compliant.			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;	39(2)(a)	Dec 18, 2023	Dec 15, 2023

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: During the renewal inspection, the inspector observed a Lysol all-purpose disinfectant bottle and a bottle of Lysol multi-surface cleaner in a cabinet in the classroom. While on site, the educator locked the cleaning products in a locked storage space. Deficiency is now compliant.</p>			
<p>49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.</p>	49(1)	Dec 15, 2023	
<p>Comments: During the renewal inspection, the inspector hears an educator depriving children of going outside. The educator said: "You guys are not listening, you are gonna go sit down in the classroom" with an elevated tone, while getting dress to go outside. During the same time, the educator also stated to the children: "If you want your treats, you need to sit on your bum". The educator put her hands on the arm to sit the children down. As per the Operator's Manual section 8.2, physically restrain a child is prohibited. A positive guidance such as offering choices, assisting children and understanding the child development is important. The inspector also hears an educator saying to a child who is crying "omg stop whining" As per the Operator's Manual section 8.2, To promote an environment that encourages positive behaviour, educators: respect children's feelings. It is important to take the time to understand the child's messages (cues) and to respond to them with the encouragement, praise, comfort and independence as needed.</p> <p>The inspector observed an educator asking a child to stop running away numerous times during transitions, but the child continued. Meanwhile, the other educator was struggling to capture the attention of the children in the group. The educators were overwhelmed by the situations and told the inspector it happens all the time. The inspector recommends the operator to contact their Early Learning Consultant regarding this. The Early Learning Consultant can give resources and tips that could help the educators deal with situations like this, in the future. The operator indicated that she had a meeting with her Early Learning Consultant already.</p>			
<p>50(2) The operator of a licensed facility shall inform the parent or guardian of a child involved in an incident on the day the incident takes place and shall ensure that the parent or guardian signs the daily log to confirm their awareness.</p>	50(2)	Dec 20, 2023	
<p>Comments: During the renewal inspection, the inspector observed that 2 daily incident log was not signed by the parent/guardians the day off the incident. The inspector had a discussion with the staff members about the importance of having it sign the same day. The operator is responsible to ensure that all minor incidents are properly recorded, documented and signed by parents so that they are well informed of any incidents that may have involved the child while at the facility.</p>			
<p>9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.</p>	9(1)	Dec 15, 2023	Dec 15, 2023
<p>Comments: At the time of the inspection, one of the educators told the inspector that 12 children were in his care. However, after counting the children and referring to the attendance record sheet, educator informs the inspector that only 11 children were present. In order to provide appropriate supervision, educators must know how many children are in their care at all times. The inspector had a discussion with the educator about the importance of knowing how many children are in their care at all times. Deficiency is now compliant</p>			
<p>General Comments</p>			
<p>During the renewal inspection, the inspector observed snacks time, lunch, nap time, outdoor and indoor freely play. A group of children was having a christmas party. The daycare was decorated for christmas. A recommendation was given to the operators and staff members about having the Epipen easily accessible. A recommendation was given to have toys available for the children that is not sleeping.</p>			

original signed by
Roxanne Benoit

December 15, 2023

Signature of Early Learning and Childcare Licensing Staff

Date

original signed by
Ali Annis

December 15, 2023

Signature of Operator/Designate

Date