

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator CATHERINE KUWERTZ	Licence Number 2007005	Inspection Date June 24, 2024	
Facility Name Eastwood Play and Learn		Telephone Number (506) 324-1033	
Address 111 Eastwood Drive Woodstock NB E7M 1P5			
Name of Early Learning and Childcare Licensing Staff Nancy Glendenning		Position Title Inspector	
Order for Compliance	Regulation	Date to be corrected	Date corrected
10(1) The number of educators that are required for a group of children of mixed ages receiving services at a full-time or part-time early learning and childcare centre is calculated as follows: (a) by multiplying the number of children of the same age by the corresponding factor set out in Schedule A; and (b) by adding the results obtained under paragraph (a).	10(1)	Jun 26, 2024	
Comments: Children need to be supervised at all times. Children were washing their hands and sent to the eating area. There were 2 children left in the bathroom and they were playing in the sink for several minutes until the licensing staff went to help them dry their hands to go into the lunchroom. Licensing staff advised Operator that the children cannot be left alone in the kitchen or bathroom during transitions. Please get the older children to wash their hands first and wait outside the door. Once you have washed the younger children's hands, you can all go to the lunch area together as discussed.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (vii) to develop trusting, respectful and supportive relationships with educators and children.	21(c)(vii)	Jun 26, 2024	
Comments: Please see positive child guidance to build trusting, respectful and supportive relationships with all children in your care			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (a) financial records.	24(1)(a)	Jul 08, 2024	
Comments: Please provide proof of your 2023 financial records. Licensing staff did see financials for 2022.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (i) the child's name, address, birth date and Medicare number,	24(1)(b)(i)	Jul 08, 2024	
Comments: There are children's files missing the medicare and expiry dates. If they do not have one because they are new to the country, please put a note in the file.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (ii) the name, address and telephone number of the child's medical practitioner.	24(1)(b)(ii)	Jul 08, 2024	

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: There are files missing information for a medical practitioner. Please have the parent put a note on the file if they do not have one.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iv) the name, address and telephone number of at least two individuals authorized by the child's parent or guardian to pick up the child and to be contacted in case of an emergency if the parent or guardian cannot be reached,	24(1)(b)(iv)	Jul 08, 2024	
Comments: There are files that are missing 2 emergency contacts. Please have the parents provide two.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (v) the child's health history and a copy of the record of immunizations or a copy of an exemption.	24(1)(b)(v)	Jul 08, 2024	
Comments: There are files missing a copy of the immunization record or exemptions.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (vi) daily information sheets on forms provided by the Minister for each child under the age of 24 months.	24(1)(b)(vi)	Jul 08, 2024	
Comments: Daily information sheets must v			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.	24(1)(c)(vii)	Jul 08, 2024	
Comments: A valid first aid certificate is required for your alternate.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (d) associated person records that include (i) a copy of a criminal record check.	24(1)(d)(i)	Jul 08, 2024	
Comments: The son of the operator who just turned 18 requires a criminal record and vulnerable sector check.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (d) associated person records that include (ii) a copy of a check with the Department of Social Development.	24(1)(d)(ii)	Jul 08, 2024	
Comments: The son of the operator who just turned 18 requires a social development check.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Jul 08, 2024	
Comments: Operator was filling out the daily attendance sheets much later in the morning. Attendance sheets must be filled out as the children arrive and depart. Please put attendance sheets in a folder or binder in chronological order.			
28(3) The premises of a licensed facility shall comply with (a) lighting, ventilation and other general health standards under the Public Health Act.	28(3)(a)	Jun 26, 2024	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: -The Operator informed licensing staff that the plastic wading pool for children was being used outside. Swimming pools are not permitted in licensed facilities. Licensing staff advised Operator that the only thing that is permitted for children is water tables or sprinklers.</p> <p>-The bathroom garbage was overflowing and the kitchen garbage was quite full. Garbage's need to be changed daily.</p> <p>-The sheet for the playpen was left on the sensory table. Sheets must be stored without touching other surfaces and be separate for each child.</p> <p>- Please ensure under the diaper changing mat is cleaned. There was a paint brush and dirt found underneath it.</p> <p>-Toys should never be brought into the washroom. There were toys left in the washroom.</p> <p>-Dog feces need to be cleaned up prior to the children arriving at the centre. There was dog feces on the ground in several areas of the outdoor play space</p>			
29 An operator of a licensed facility shall ensure that the traffic area and the outdoor walk-ways of the licensed facility are free from obstructions and hazards.	29	Jun 26, 2024	
Comments:			
30(3) An operator shall maintain the indoor play area of a licensed facility to ensure the safety of the children.	30(3)	Jun 26, 2024	
<p>Comments: -The indoor environment appeared very messy and dirty. There were toys laying in piles throughout the facility. There was dirt underneath pillows, shelving and the kitchen table. The facility requires a deep cleaning. The cleaning checklist was last filled out on June 6,</p> <p>-Sunscreen needs to be stored out of the reach of the children. At the time of visit one of the children was taking the sunscreen and applying it to the other children. One of the children ended up getting sunscreen in their eyes. Sunscreen needs to be labelled with the children's name on it, kept out of their reach and applied by the Operator. Handwashing needs to occur between each application.</p>			
31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children.	31(3)	Jul 08, 2024	
<p>Comments: -Dog feces needs to be cleaned up prior to the children arriving at the centre. There was dog feces on the ground in several areas of the outdoor play space</p>			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (d) clean and in good repair.	32(1)(d)	Jul 08, 2024	
<p>Comments: The materials and toys need to be cleaned and sanitized as per the list that was provided to you by licensing staff in the past..</p>			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;	39(2)(a)	Jun 26, 2024	
<p>Comments: There was Lysol wipes and spray in the cupboard in the kitchen. There was also paint thinner on the steps in the outdoor play area. Please make sure all toxic products are locked.</p>			
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (a) labelled with the name of the child.	40(1)(a)	Jun 26, 2024	
<p>Comments: Water bottles needed to be labelled and stored away from the children. Licensing staff observed many children taking drinks out of the bottles that did not belong to them. The bottles were also seen laying around on the floor in the play area.</p>			
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (b) used only for the intended child.	40(1)(b)	Jun 26, 2024	
<p>Comments: Water bottles needed to be labelled and stored away from the children. Licensing staff observed many children taking drinks out of the bottles that did not belong to them. The bottles were also seen laying around on the floor in the play area.</p>			

Order for Compliance	Regulation	Date to be corrected	Date corrected
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (c) stored separately for each child.	40(1)(c)	Jun 26, 2024	
Comments: Sheets for the playpens, sunscreen and water bottles need to be stored separately for each child			
47(1) An operator of a licensed facility shall refuse admission to a child if satisfactory proof of the immunizations required by the Public Health Act or the regulations under that Act is not provided.	47(1)	Jul 08, 2024	
Comments: Immunizations or exemptions are required prior to the child's entry.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Jun 26, 2024	
Comments: -Licensing staff observed children crying or upset and the operator did not console them. There was a lot of chaos in the environment with demands being placed on the children. One of the children did not respond to the Operator when asked to do what they asked. The Operator began to count. Please review child guidance practices in the Operator Manuel.			

General Comments
<p>Nancy Glendenning and Lindsay Lewis arrived at facility to conduct the annual renewal inspection.</p> <p>The environment was chaotic and not organized into learning centres in a manner to promote learning for the children. The Operator was able to demonstrate that she is noting some of the children's experiences through her parent Facebook Page but evidence in the classroom was lacking. There was a web on the wall but when licensing staff asked to verify the progressive learning over the past year, the Operator stated that she did not have it in this section of the house. This will be verified on the next visit. Please visit curriculum documents to enhance the children's learning and the environment.</p> <p>The outdoor play area has many materials available to the children. Please ensure that they are cleaned on a regular basis and standing water from rain falls is removed prior to the children going outside. Tarps and some of the equipment had collected water and it was still there when licensing staff left the facility.</p> <p>Please take the expired items out of the First aid kit.</p> <p>Please ensure that all documentation for licensing is kept together and in an organized fashion. See comments above for further clarification.</p> <p>Licensing staff will return to verify compliance with the regulations. See comments throughout report.</p>

original signed by  
Nancy Glendenning

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Signature of Early Learning and Childcare Licensing Staff

June 24, 2024

\_\_\_\_\_  
Date

original signed by  
Catherine Kuwertz

\_\_\_\_\_  
Signature of Operator/Designate

June 24, 2024

\_\_\_\_\_  
Date