New Nouveau Brunswick

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of Operator		Inspection Date
Jenna Wheeler		November 17, 2026
Facility Name		**Licence Number**
Jenn's Imagination Station		2025084
Address		**Telephone Number**
525 595 Route Temperance Vale NB E6G 2J2		(506) 897-0391
Type of Facility	**Maximum Number of Children**	**Ages of Children**
Early Learning and Child Care Home	6	INFANTS PRESCHOOL SCHOOL-AGE
ELCC Licensing Staff	**Position Title**	
Angela Tozer	Quality Assurance Monitor	

Order for Compliance	Regulation	Date to be corrected	Date corrected
10.1 A child receiving services at a licensed facility shall be supervised at all times at developmentally appropriate level.	10.1	Nov 17, 2026	
Comments: Younger children were left alone in the playroom several times with older preschool children while the operator cleaned up in another room. Please ensure children are adequately supervised at all times particularly when children are struggling not to hit or push other children. Children were provided snacks as they moved around the space with the operator leaving the room. Children are to be encouraged to sit down at a table at meal and snack times and the operator to remain in the space to ensure children do not choke. Mealtimes are an opportunity to model eating practices and engage in discussion with children.			
11(1) A licensee may apply to the Minister on a form provided by the Minister to renew a licence.	11(1)	Nov 20, 2026	
Comments: The application for renewal has not been received yet and is due 90 days prior to license expiry. Please submit the application for renewal and supporting documents asap as your license will expire November 30, 2026.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (d) clean and in good repair.	32(1)(d)	Nov 20, 2026	
Comments: The geometric couch pieces had several rips and dirt in areas. The operator was reminded to replace or repair pieces to ensure a complete clean can be achieved.			
33(2) Stationary equipment in the outdoor play area shall be surrounded by a protective surfacing and installed according to the manufacturer's instructions.	33(2)	Nov 30, 2026	
Comments: A protective surfacing of sand is located under the play structure but does not extend far enough to meet the arc of the swing. Please ensure protective surfacing provides adequate protection for all structures.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Nov 17, 2026	
Comments: The operator did attempt to use positive reinforcement, redirection, and offering new types of play for children. However, aggressive behavior must not be ignored as this provides an unsafe environment for children. Reflecting with children on incidents and using positive language may reduce aggressive behavior. As well as, giving children advance notice of upcoming transitions.			

Order for Compliance	Regulation	Date to be corrected	Date corrected
49(2) An operator of a licensed facility shall ensure that no child receiving services at the licensed facility is subjected to any form of physical punishment or verbal or emotional abuse or is denied physical necessities.	49(2)	Nov 17, 2026	
Comments: Multiple threats of time out were made when a child exhibited aggressive behavior. After repeated threats and attempts to ignore behaviors, the operator raised their voice and placed the child in timeout stating they were going to remove all the toys, so they didn't get broken. The operator was advised that time out is prohibited and sitting with the child to reflect on their behavior without criticism as well as watching for cues from children to indicate issues can help children better self-regulate.			
6(1) An application for the renewal of a licence shall be made at least 90 days before the expiration date of the licence.	6(1)	Nov 20, 2026	
Comments: The application for renewal has not been received yet and is due 90 days prior to license expiry. Please submit the application for renewal and supporting documents asap as your license will expire November 30, 2026.			
6(2) For the purposes of subsection 11(2) of the Act, an application for the renewal of a licence shall be accompanied by the following documents: (a) a copy of the Certificate of Insurance as proof of the insurance policy referred to in section 15;	6(2)(a)	Nov 20, 2026	
Comments: An updated insurance policy has not been received yet and is due 90 days prior to license expiry. Please submit the application for renewal and supporting documents asap as your license will expire November 30, 2026.			
6(2) For the purposes of subsection 11(2) of the Act, an application for the renewal of a licence shall be accompanied by the following documents: (c) if the facility is an early learning and childcare home, a copy of the well water inspection certificate, if applicable.	6(2)(c)	Nov 20, 2026	
Comments: An updated well water test l has not been received yet and is due 90 days prior to license expiry. Please submit the application for renewal and supporting documents asap as your license will expire November 30, 2026.			
6(3) For the purposes of subsection 11(2) of the Act, the fees are as follows: (a) $75 for a licence to provide services to up to 25 children; (b) $112.50 for a licence to provide services to 26 to 60 children; and (c) $150 for a licence to provide services to more than 60 children.	6(3)	Nov 20, 2026	
Comments: The licensing fee has not been received yet and is due 90 days prior to license expiry. Please submit the application for renewal and supporting documents asap as your license will expire November 30, 2026.			

General Comments

When licensing staff arrived, the operator and children were outside in the outdoor play area. The operator informed the children they were going inside and had to remind children several time. Once they entered the home, one child pushed other children and picked up a chair with the operator threatening time out. The child went to turn on the television, and the operator reminded the child, not until nap time. Please refer to Policy 902 regarding screen time for preschool age children.

The operator asked children if they would like to do a Christmas tree craft and gave children a created tree on paper to paint asking children what color they would like. The operator gave each child a plate or paper with their requested color and a paintbrush with a cup with water. The operator asked one child about their tree when they were finished placing it up to dry. When children were indicating they were done, the operator asked the children if they would like a snack and handed each child a snack. The operator proceeded to take children to the washroom when asked by licensing staff about handwashing. A reminder for children to wash their hands at regular times throughout the day such as coming in from outdoor play and before mealtimes.

The operator continued to address one child's behavior throughout the visit and Licensing staff suggested meeting with parents to discuss successful child guidance practices at home and ideas for care. Some recommendations were given to support positive child guidance including a visual schedule for children to be aware of what is happening next. Verbal and verbal reminders given prior to changes help nurture children's mental flexibility and adapt to changes. A swing has been placed in the playroom that the operator used several

General Comments
times, and a reminder is given that children's cues should be observed before aggressive behaviors such as hitting, pushing, throwing, and/or breaking toys. Once cues are observed, a recommendation could be to go in the swing, practice calming techniques, or provide some space for the child. If the swing is used after aggressive behaviors, it may be seen as reward possibly increasing aggression. Photos of children's play and a description was posted on the wall and children's artwork hung in another area. A recommendation is given to begin making connections to the curriculum documents to support continued learning. The operator was asked by a child to read a book, and she sat down on the floor with the children providing space for children to remark on pages, connecting pages to their prior experiences, and asking questions. The operator read with lots of expression and praised another child that was reading to a second child. There is a bookshelf present, and children could access them picking out their favorites.

original signed by
Angela Tozer — November 23, 2026
Signature of Early Learning and Childcare Licensing Staff — Date

original signed by
Jenna Wheeler — November 23, 2026
Signature of Operator/Designated staff — Date

"I hereby acknowledge receipt of this report"