

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of Operator Little Miracles 2 Daycare Inc.		Inspection Date July 16, 2026
Facility Name Little Miracles 2 Daycare		Licence Number 2024148
Address 9286 Main Street Richibucto NB E4W 4C7		Telephone Number (506) 523-7585
Type of Facility Full-time Early Learning and Childcare Centre	Maximum Number of Children 46	Ages of Children INFANTS PRESCHOOL SCHOOL-AGE
ELCC Licensing Staff Roxanne Benoit	Position Title Inspector	

Order for Compliance	Regulation	Date to be corrected	Date corrected
10(1) The number of educators that are required for a group of children of mixed ages receiving services at a full-time or part-time early learning and childcare centre is calculated as follows: (a) by multiplying the number of children of the same age by the corresponding factor set out in Schedule A; and (b) by adding the results obtained under paragraph (a).	10(1)	Jul 16, 2026	Jul 16, 2026
Comments: Although child to staff ratio was respected, upon arrival the inspector asked how many children were present, and the administrator stated that there were 13 children between 2 groups. The inspector proceeded to count the children and counted 14 and asked again how many children were present, the administrator replied that 13 children were present while counting on the daily attendance sheet. The inspector then asked for the ages of the children, and the administrator began providing ages. The inspector informed the administrator that 14 children were present, not 13. The administrator verified the attendance sheet and asked the other staff member whether a child had arrived without being written on the daily attendance sheet. The staff member confirmed that one child had arrived and had not yet been documented. The administrator then confirmed that 14 children were present. All staff members must be able to immediately identify the number of children in their care without referring to the attendance sheet. This is the fifth visit during which staff were unable to accurately state the number of children present and demonstrate compliance with required ratios. During the follow-up inspection, the inspector observed an educator from the upstairs classroom leaving the room while children remained inside, with some sleeping and others awake, without supervision. The inspector immediately reminded the educator that children must be supervised at all times and must never be left unattended. The educator returned to the classroom immediately. Deficiency is now compliant.			
10(8) For the purposes of this section, an infant may only be grouped with children of a mixed-age group outside the hours of 8:30 a.m. to 4:30 p.m. and on the condition that the infant is grouped with preschool children and other infants.	10(8)	Jul 16, 2026	Jul 16, 2026
Comments: The inspector observed an infant in the washroom with preschool and school-age children during transitions to and from outdoor play. The inspector advised the administrator that, in accordance with the regulation, infants cannot be mixed with other groups of children at any time, except before 8:30 a.m. and after 4:30 p.m., and only with preschool children. The administrator acknowledged this requirement. The deficiency is now compliant.			

Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (a) an administrator and educators must hold a valid first aid certificate and a valid cardiopulmonary resuscitation certificate;	11(a)	Jun 26, 2026	Jul 16, 2026
Comments: A copy of the new staff member's valid first aid certificate is included in her staff file. Deficiency is now compliant.			
11(c)(ii) The qualifications and training requirements for administrators and educators are as follows: (c) at a full-time or part-time early learning and childcare centre, (ii) on and after July 1, 2020, (A) at least 50% of educators must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister, and (B) an administrator must hold a one-year Early Childhood Education Certificate or training that is equivalent in the opinion of the Minister.	11(c)(ii)	Jun 30, 2027	
Comments: The inspector noted that the facility did not meet the requirement of at least 50% of educators holding a one-year Early Childhood Education Certificate or equivalent. The administrator confirmed that one staff member is currently enrolled and scheduled to begin the program in September 2026.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (vii) to develop trusting, respectful and supportive relationships with educators and children.	21(c)(vii)	Jun 08, 2026	
Comments: The inspector heard a staff member directing children not to sit next to one another and requiring them to move seats. The inspector requested an explanation, which was provided. During an outdoor guided activity, the inspector heard the administrator tell the children, "I have to get pictures; wait until I say go." The inspector discussed that participation in activities should remain voluntary and that children should not be required to delay or restrict their play to accommodate the use of a cellphone during operating hours. The inspector also observed a child repeatedly requesting to have their nails painted. The administrator explained to the child that parental consent was required; however, no alternative activity or solution was offered to the child despite their continued interest. The inspector gave recommendations on alternative activities available. Throughout the visit, the inspector observed a lack of involvement/interaction between the staff members and the children. Examples included children sitting alone during snack time without meaningful interaction from educators, children being directed to the reading area without educator participation or support, and children being required to remain seated at the table while waiting for others to finish eating. The inspector discussed these observations with the administrator and provided recommendations to enhance educator involvement and promote respectful, responsive, and supportive relationships with children.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.	24(1)(c)(vii)	Jun 26, 2026	Jul 16, 2026
Comments: A copy of the new staff member's valid first aid certificate is included in her staff file. Deficiency is now compliant.			
28(1) An operator of a licensed facility shall not change the allocation of space used to provide services or add to or alter any building or facility or any part of them unless the Minister has approved the changes in writing.	28(1)	Jun 08, 2026	Jul 16, 2026
Comments: The inspector requested a copy of the Change in Service Form that had been submitted to the Quality Assurance Monitor via email. On July 17, the inspector received the forwarded email containing the required form. The information provided on the form must be updated. Deficiency is now compliant.			
33(2) Stationary equipment in the outdoor play area shall be surrounded by a protective surfacing and installed according to the manufacturer's instructions.	33(2)	Jun 15, 2026	Jul 16, 2026

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: On January 23, during a monitoring inspection, it was observed that a structure had been added to the outdoor play area. The Quality Assurance Monitor advised the operator that any structure added to the outdoor play area requires a change in services to be submitted to the QAM to ensure that the structure and its protective surfacing meet safety requirements under the Act. During this follow-up inspection, the inspector observed that no protective surfacing had been installed beneath the dome structure, as previously noted during the Quality Assurance Monitor's visit on June 8. The administrator stated that she was unaware of this requirement but indicated that the children have not used the dome since the last visit. During the inspection, the inspector observed that the children were not climbing on the dome structure. Deficiency is now compliant.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Jun 08, 2026	
Comments: During a conversation with the inspector in the kitchen, the administrator made inappropriate comments regarding children's family circumstances and used language that labelled children. The inspector immediately addressed the administrator and advised that such remarks are inappropriate and prohibited in a childcare setting. The inspector noted that this concern had previously been discussed by the Quality Assurance Monitor during a visit on June 8. The administrator was reminded of her responsibility to serve as a role model by demonstrating respect for diversity, including cultural diversity, diverse family structures, and individual needs and abilities, and by ensuring that all children are treated with dignity and respect.			
49(2) An operator of a licensed facility shall ensure that no child receiving services at the licensed facility is subjected to any form of physical punishment or verbal or emotional abuse or is denied physical necessities.	49(2)	Jun 08, 2026	
Comments: The inspector and a staff member were discussing the ratio requirement outside and comparing both our sheets near the little tyke's slide. While discussing, a child approached us and stayed at the slide. The staff member then proceeds to put the palm of her hands on the child's forehead and advised the child to move. The inspector immediately reprimanded and clarified that this action is prohibited in a childcare facility. The inspector and the administrator discussed the use of time-outs within the childcare facility. The administrator stated that they use time-outs by asking a child to sit for 1-2 minutes. The inspector advised that the use of time-outs is prohibited in licensed childcare facilities under the Early Childhood Services Act and must not be implemented under any circumstances. The inspector provided guidance regarding appropriate behaviour management practices and recommended that the administrator consult the Early Learning Consultant for further support. The inspector also advised that all staff members review Section 8.2 of the Operator's Manual.			

General Comments
The inspector and manager are on site to conduct a follow-up inspection. The inspector observed that the administrator was sitting at the table during lunch time, children playing freely outside and nap time. The inspector observed that a hook had been installed at the front entrance door to keep the door open, allowing educators to have both hands free to assist children and preventing the door from accidentally hitting a child. The inspector observed children riding bicycles within the outdoor play area. A child accidentally struck a preschool-aged child with their bicycle, causing the child to fall. The inspector assisted the child while a staff member was using a cellphone and was not adequately supervising the outdoor play area at that time. The inspector also recommended that children riding bicycles wear helmets to help ensure their safety. Helmets should not be shared among children to help prevent the spread of head lice. The inspector discussed the use of cellphones during operating hours. Staff were reminded that cellphone use must be kept to a minimum and that the supervision of children must always take priority. The administrator advised that she is not currently counted in the staff-to-child ratio, which was the reason she was using her cellphone at the time.

General Comments

The inspector observed that nap time began at 12:16 p.m. At 1:06 p.m., 3 children were still awake on their cot. The inspector advised that children who are awake should not be required to remain on a cot or mat for more than 30 minutes and should be provided with quiet activities. The administrator stated that the parents would like their children to sleep and that the children had indicated they wanted to continue resting today. Although the administrator indicated that space was limited, the inspector noted that only eight children were present in a room licensed for 20, providing sufficient space for both napping and quiet play areas.

The inspector observed that lunches were placed on the counter at 9:30 a.m. and were not served to the children until 11:50 a.m. The inspector recommended that lunches be stored in the refrigerator until they are ready to be served. Although this recommendation was provided to staff in the morning, the lunches remained on the counter.

original signed by
Roxanne Benoit

Signature of Early Learning and Childcare Licensing Staff

July 22, 2026

Date

original signed by
Christine Arsenault

Signature of Operator/Designated staff

July 22, 2026

Date

"I hereby acknowledge receipt of this report"