

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Danielle Doucet	Licence Number 2023053	Inspection Date February 26, 2024	
Facility Name Little Heroes Academy		Telephone Number (506) 429-4379	
Address Unit 2 85 Melissa Street Richibucto Road NB E3A 6V9			
Name of Early Learning and Childcare Licensing Staff Megan Munden		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected

### General Comments

This is the facility's first monitoring inspection since becoming licensed.

Upon my arrival, educators were preparing children for outdoor play. This process was calm, and one educator was heard singing songs with the children while they lined up at the door.

In the outdoor play space, play materials were organized in bins and a large plastic box with a lid. Children had access to balls, trucks, ride on toys, swings, and plastic animals. Educators helped children find toys they wanted to play with. When one child asked for a baby doll, the owner thought it was a great idea to add some dolls to the outdoor space and was going to bring some out.

Some children are new to the centre and transitioning. Others are still learning English, and, in both situations, educators showed lots of patience and compassion. Children were comforted when crying with reassurance and hugs. One educator was using a translator on a cell phone to have the child speak into so she could understand more what the child is trying to communicate.

One educator was also using sign language to help communicate with a child.

All educators showed positive child guidance throughout the inspection. Children were spoken to in a kind voice when being encouraged to share and use gentle hands.

The indoor space was bright, colorful, and clean. A large variety of materials are displayed on shelves and tables. Art projects, photos and learning stories are posted. A large visual schedule is on the wall to help children understand the routine. Decorations were also hung from Chinese New Year, including a poster with Chinese numbers.

Educators were observed working as a team during busy moments and supported each other.

Child and staff files were reviewed. Files were organized and contained all required documents.

original signed by  
Megan Munden

\_\_\_\_\_  
Signature of Early Learning and Childcare Licensing Staff

February 26, 2024

\_\_\_\_\_  
Date

original signed by  
Danielle Doucet

\_\_\_\_\_  
Signature of Operator/Designate

February 26, 2024

\_\_\_\_\_  
Date