

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Garderie Les Petits Bisounours Inc.	Licence Number 2021132	Inspection Date May 14, 2025	
Facility Name Garderie Les Petits Bisounours Daycare		Telephone Number (506) 855-0077	
Address 25 Pine Glen Road Riverview NB E1B 3J3			
Name of Early Learning and Childcare Licensing Staff Sophie Powers		Position Title Quality Assurance Monitor	

Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (b) educators must have successfully completed the Introduction to Early Childhood Education course or hold an Early Childhood Education Certificate.	11(b)	May 29, 2025	
Comments: One educator has completed an Early Childhood Education (ECE) course from an unrecognized college. The operator must submit a copy of the course documentation to the Training Recognition Team for review. If the training is approved or an exemption is granted, proof of this approval must be provided to the Quality Assurance Monitor. A copy must also be inserted in the educator's file.			
11.1(3) A staff member who works directly with infants or preschool children shall complete in each year 10 hours of training approved by the Minister related to the curriculum used at the designated facility.	11.1(3)	May 21, 2025	
Comments: One eligible educator was only able to provide proof of 9.5 hours of professional learning. Eligible educators are required to complete a minimum of 10 hours of professional learning within the licensing year. The educator informed the Quality Assurance Monitor that she has completed more than 10 hours. Once the certificates are accessible, a copy may be sent to the Quality Assurance Monitor for verification			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (i) the child's name, address, birth date and Medicare number,	24(1)(b)(i)	May 19, 2025	
Comments: In 1 out of 8 child record files reviewed, the Medicare number was missing. All child records must include the child's full name, address, date of birth, and Medicare number. The operator must ensure that all child records are complete prior to the child's enrollment			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (d) the name of the administrator.	25(d)	May 19, 2025	
Comments: The administrator information posted on the parent board is not up to date, as it still lists the previous owner. The name of the current administrator must be posted in a visible and prominent location within the facility to ensure that parents are well informed.			
29 An operator of a licensed facility shall ensure that the traffic area and the outdoor walk-ways of the licensed facility are free from obstructions and hazards.	29	May 15, 2025	
Comments: During naptime, the Quality Assurance Monitor observed a child sleeping on a cot placed in front of an emergency exit door. Emergency exits must remain clear and unobstructed at all times to ensure safe and immediate evacuation in case of an emergency. This area must remain open and accessible			

Order for Compliance	Regulation	Date to be corrected	Date corrected
31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children.	31(3)	May 16, 2025	
Comments: In the infant outdoor play area, the Quality Assurance Monitor observed a small wooden picnic table that was unstable and unsafe for children to sit at. To ensure safety, the picnic table must either be repaired or removed. The outdoor play area must remain safe and free of hazards at all times.			
31(4) An operator shall ensure that the outdoor play area of a licensed facility (b) consists of more than one surface to permit different types of play.	31(4)(b)	May 21, 2025	
Comments: The infant outdoor play area consists of only one type of surface. As per regulations, each outdoor play area must include more than one type of surface to support and encourage different types of play experiences.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	May 21, 2025	
Comments: At the time of the inspection, the Quality Assurance Monitor was unable to observe art materials that were easily accessible on low, open shelves in the infant classroom. Art materials must be available to children not only during guided activities but also during free play. They must be displayed in a way that allows children to access them independently.			
33(3) An operator of a licensed facility shall complete a monthly review and maintenance plan on all stationary equipment that includes the following information: (a) the review and repair dates; (b) the action required and the action taken; and (c) the name of the staff member who conducted the review.	33(3)	May 21, 2025	
Comments: The Quality Assurance Monitor observed that a monthly review was completed for outdoor toys and materials; however, there was no documentation of a monthly review and maintenance plan for the stationary equipment. The operator must ensure that a monthly inspection and maintenance plan is completed for all stationary equipment. This plan must include: the date of review and any repairs, the actions required and taken, and the name of the staff member who completed the review.			
36(4) The rest area of a full-time early learning and childcare centre and an early learning and childcare home shall allow for a space of at least 46 cm between each crib, portable playpen, cot or nap mat.	36(4)	May 15, 2025	
Comments: During naptime, the Quality Assurance Monitor observed that the space between cots was less than 46 cm. As per regulations, there must be a minimum of 46 cm between each piece of rest equipment.			
48(4) If an infant is receiving services at a licensed facility, the operator shall (d) ensure that each bottle is stored with a cover in the refrigerator.	48(4)(d)	May 21, 2025	
Comments: The Quality Assurance Monitor observed an infant bottle that was not stored in the refrigerator. The educator informed the Quality Assurance Monitor that the parent requested the bottle be stored at room temperature. The educator also mentioned that the bottle is left at room temperature for nearly 7 hours during the day. According to regulations, infant bottles must be stored with a cover in the refrigerator. If the operator can provide written proof from public health, as well as written instructions from the parent and on the milk mixture packaging, this can be reviewed.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	May 14, 2025	
Comments: During naptime, the Quality Assurance Monitor observed an educator repeatedly instructing children to go to bed, lay down, and close their eyes. The educator was also heard stating that if the children did not comply, she would call "[Name of person]." This approach is not acceptable. A positive and respectful approach must always be used in the guidance, care, and discipline of children.			
The behavior persisted for at least 45 minutes after the beginning of naptime. Children who remain awake must not be required to stay on their mat for longer than 30 minutes.			
The Quality Assurance Monitor recommends that a bin of quiet activities be made accessible to children who do not require sleep. This will provide children with the opportunity to engage in quiet play (after the 30 minutes of rest time)			

General Comments

The Quality Assurance Monitor was on site to conduct the renewal inspection. Ratios were respected.

During the inspection, children participated in indoor and outdoor play, had lunch, and napped.

A discussion was held with the administrator regarding the transition to lunchtime. While one educator was heating lunches in the microwave, children were observed sitting at the table waiting for approximately 25 minutes. During this time, a phone was used to stream YouTube videos for the children.

While the use of technology is not strictly prohibited, it is not recommended as a free play activity in early learning environments. Screen time should be limited, not used on a daily basis, and should not serve as a filler activity or transition tool. If electronics are used occasionally for special activities, educators must ensure their use is balanced with a variety of other developmentally appropriate activities.

The Quality Assurance Monitor recommended exploring the addition of one or two microwaves in the kitchen or classroom to help with lunch preparation. It was also suggested that indoor free play be continued during this time, rather than having children sit and wait at the table.

original signed by
Sophie Powers

Signature of Early Learning and Childcare Licensing Staff

May 14, 2025

Date

original signed by
Amit Sharma

Signature of Operator/Designate

May 14, 2025

Date