

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Willow Bend Early Learning Centre Inc.	Licence Number 2020006	Inspection Date February 16, 2024
Facility Name Willow Bend Early Learning Centre		Telephone Number (506) 386-2300
Address 1097 Salisbury Road Moncton NB E1E 3V9		
Name of Early Learning and Childcare Licensing Staff Stephanie Hickey		Position Title Quality Assurance Monitor

Order for Compliance	Regulation	Date to be corrected	Date corrected
9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.	9(1)	Feb 16, 2024	Feb 16, 2024
Comments: While on site the Quality Assurance Monitor noticed at various times that the educators in the infant room were not respecting ratio. One of the educators went to change a diaper and left all other 5 infants with the other educator in the classroom, one educator went to get a mop and left all 6 infants with the other educators. The Quality Assurance Monitor had a discussion with the operator and the educators regarding these situations. The Quality Assurance Monitor reminded the educators and the operator that staff to child ratio must be respected at all times , the Quality Assurance Monitor recommended that when an educator leaves the room for any reason the educators must insure that ratio is respected , the educators can either take an appropriate number of children with them or they can ask another educator to cover for them if one is available. Deficiency is now compliant.			

General Comments
Monitoring inspection conducted.  While on site the Quality Assurance Monitor verified: -Child records include -Signed consent in child's file for -Staff member records include -Qualification and training -Checks -Child guidance  When the Quality Assurance Monitor arrived on site , children were having a snack. The Quality Assurance Monitor was also able to observe the infant group play indoor with bubbles and the preschool children play outdoor. The Quality Assurance Monitor had a discussion with some educators in regards of supervision during nap time.

## General Comments

The Quality Assurance Monitor reminded the educators that child to staff ratio in a group may be reduced by one half for napping children ( for example one staff member for up to 10-two-year-olds) , provided that one staff member is present in the same room as the children. This only applies were:

- the children are asleep or resting quietly on mats
- the number of available staff members in the building is sufficient to meet the child to-staff ratio
- the children's health and safety are not compromised by the reduction

The Quality Assurance Monitor explained that staff members can leave the room but must remain in the facility unless extra staff members are on site and the staff to-child ratio is respected within the facility.

original signed by  
Stephanie Hickey

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Signature of Early Learning and Childcare Licensing Staff

February 16, 2024

\_\_\_\_\_  
Date

original signed by  
Carolyn LeBlanc

\_\_\_\_\_  
Signature of Operator/Designate

February 16, 2024

\_\_\_\_\_  
Date