

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Lauren Claveau	Licence Number 2019699	Inspection Date May 13, 2025
Facility Name Owls and Friends Learning Tree		Telephone Number (506) 830-7801
Address Unit 1 357 Collishaw St Moncton NB E1C 9R2		
Name of Early Learning and Childcare Licensing Staff Stephanie Hickey		Position Title Quality Assurance Monitor

Order for Compliance	Regulation	Date to be corrected	Date corrected
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (a) labelled with the name of the child.	40(1)(a)	May 13, 2025	May 13, 2025
Comments: During the renewal inspection, the Quality Assurance Monitor observed 2 water bottles that was not labeled with the child's name. The Quality Assurance Monitor brought this to the educator's attention, and the educator promptly labeled the bottle accordingly. Deficiency is now compliant.			
48(2) An operator of a licensed facility may supply food to a child receiving services at the licensed facility that a parent or guardian of the child brings from the child's home if the food is labelled with the child's name and refrigerated, as required.	48(2)	May 13, 2025	May 13, 2025
Comments: During the renewal inspection the Quality Assurance Monitor observed 5 lunch bags not labeled with the child's name. The Quality Assurance Monitor brought this the educator's attention, and the educator promptly labeled the lunch bags. Deficiency is now compliant.			
48(5) If more than one bottle-fed infant is receiving services at a licensed facility, the operator shall ensure that each bottle is (a) labelled with the child's name, (b) used only for the intended child.	48(5)	May 13, 2025	May 13, 2025
Comments: During the renewal inspection, the Quality Assurance Monitor observed an infant bottle that was not labeled with the child's name. The Quality Assurance Monitor brought this to the educator's attention, and the educator promptly labeled the bottle accordingly. Deficiency is now compliant.			

General Comments
<p>The Quality Assurance Monitor was on site to conduct the renewal inspection.</p> <p>Throughout the visit, child-to-staff ratios were maintained.</p> <p>During the inspection, the Quality Assurance Monitor observed various parts of the daily routine, including children eating lunch, napping, engaging in free play indoors and outdoors, and having their afternoon snack.</p> <p>A discussion took place between the Quality Assurance Monitor and the operator regarding meal times. The Quality Assurance Monitor observed that the children began eating lunch at 10:50 a.m. and were in bed for nap</p>

General Comments

time by 11:10 a.m. The Quality Assurance Monitor inquired whether it was typical for lunch to be served this early. The operator explained that this was not the usual schedule but that they were short-staffed that day, which caused a disruption in the routine. The Quality Assurance Monitor noted that, according to the daily schedule, the children typically begin preparing for lunch at 11:00 a.m.—which includes using the washroom and washing hands—before sitting down to eat around 11:30 a.m. The Quality Assurance Monitor reminded the operator of the importance of maintaining a consistent daily routine and ensuring that meals and snacks are offered at appropriate times.

original signed by
Stephanie Hickey

Signature of Early Learning and Childcare Licensing Staff

May 13, 2025

Date

original signed by
Valerie McKay

Signature of Operator/Designate

May 13, 2025

Date