

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator 679028 N.B. INC.	Licence Number 2015092	Inspection Date November 21, 2023	
Facility Name Riverview Riddles and Rhymes Childcare		Telephone Number (506) 387-4989	
Address 567 Coverdale Road Riverview NB E1B 3K7			
Name of Early Learning and Childcare Licensing Staff Kyleigh Roy		Position Title Inspector	
Order for Compliance	Regulation	Date to be corrected	Date corrected
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child.	21	Nov 24, 2023	
Comments: During the renewal inspection, the inspector finds that daily activities are not deliberately planned in 1 of the 6 classrooms. The operator must ensure that programming is deliberately planned and documented.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (v) the child's health history and a copy of the record of immunizations or a copy of an exemption.	24(1)(b)(v)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that a child's health history including a copy of the immunization record, or a copy of the exemption is missing in one of the 12 child files audited. The operator must obtain a copy of the children's immunization records and place it in their file.			
26(2) The operator of a licensed facility shall require the parent or guardian referred to in subsection (1) to sign a declaration confirming that he or she has read and understood the content of the handbook.	26(2)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that the signed statement from parents confirming they have read and understood the parent handbook is missing in 1 of the 12 files verified. The child's file must include the signed statement from parent confirming they have read and understood the parent handbook.			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (b) permitting, in the case of illness or soiled clothing, the child to shower or bathe or showering or bathing the child.	27(b)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that consent for bathing or showering in the event of illness or soiled clothing is missing in 1 of the 12 child files verified. The operator must ensure that consent for bathing or showering in the event of illness or soiled clothing is provided by the parents.			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (c) permitting the administration of medication in the circumstances set out in section 46.	27(c)	Nov 20, 2023	

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: During the renewal inspection, the inspector observed that consent for administering medication is missing in 1 of the 12 child files verified. The operator must ensure that consent for administering medication is provided by the parents.			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (f) permitting the child to participate in an outing.	27(f)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that consent for outings and excursions off premises is missing in 1 of the 12 child files verified. The operator must ensure that consent for outings and excursions off premises is provided by the parents.			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (j) permitting photographs and videos to be taken of the child for publication or social media.	27(j)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that consent for permitting photographs and videos of child for publication on social media is missing in 1 of the 12 child files verified. The operator must ensure that consent for permitting photographs and videos of child for publication on social media is provided by the parents.			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (k) posting photographs of the child at the licensed facility to illustrate the child's learning.	27(k)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that consent for posting photographs of child in the centre to illustrate learning is missing in 1 of the 12 child files verified. The operator must ensure that consent for posting photographs of child in the centre to illustrate learning is provided by the parents.			
30(3) An operator shall maintain the indoor play area of a licensed facility to ensure the safety of the children.	30(3)	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that the paint is peeling in a corner of the 3-year old's room and that a section of drywall is exposed. The inspector also observed that a section of drywall is exposed in the 4-year old's room. The operator must repair and repaint the wall so that it is easy to clean.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	Nov 16, 2023	Nov 16, 2023
Comments: During the renewal inspection, the inspector observed that books and art materials are not accessible to children in the infant room. During the inspection, an educator made books and art materials available to the children in the infant's room. Deficiency is now compliant.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (d) clean and in good repair.	32(1)(d)	Nov 24, 2023	
Comments: During the renewal inspection, the inspector observed that a child's Adirondack is cracked in two areas on back of the chair. The operator must repair or dispose of the chair.  The inspector also observed a total of 6 damaged book in the 6 classrooms. The operator must repair or dispose of the damaged book.			
36(6) A cot, a nap mat or the mattress of a crib or portable playpen shall be washable and non-absorbent or covered with a non-absorbent layer.	36(6)	Dec 01, 2023	
Comments: During the renewal inspection, the inspector observed that 5 out of the 13 nap mats verified have tears. The operator must ensure that nap mats are washable and covered with a non-absorbent layer. The administrator informed the inspector that the facility is in the process of purchasing new nap mats.			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (a) toxic products, chemical products and cleaning supplies;	39(2)(a)	Nov 16, 2023	Nov 16, 2023
Comments: During the renewal inspection, the inspector observed a can of shaving cream in an unlocked cabinet. During the inspection, an educator locked the cabinet. Deficiency is now compliant.			
39(2) A licensed facility shall have a separate locked storage space that is inaccessible to the children for each of the following: (b) medications.	39(2)(b)	Nov 16, 2023	Nov 16, 2023
Comments: During the renewal inspection, the inspector observed that the storage area in which medication is stored is unlocked. During the inspection, a staff member locked the storage area. Deficiency is now compliant.			

Order for Compliance	Regulation	Date to be corrected	Date corrected
46(1) An operator of a licensed facility shall only administer medication to a child receiving services at the licensed facility in the following cases: (c) if the medication is not prescribed, the medication is (i) in the original container with the original label, (ii) in a container with child protective caps (iii) labelled with the child's name and the dosage.	46(1)(c )	Nov 20, 2023	
Comments: During the renewal inspection, the inspector observed that a bottle of Advil is not labelled with the name of the child. The operator must ensure that non-prescribed medications are labelled with the child's name and dosage.			
47(1) An operator of a licensed facility shall refuse admission to a child if satisfactory proof of the immunizations required by the Public Health Act or the regulations under that Act is not provided.	47(1)	Nov 20, 2023	
Comments: While auditing 12 children's files, the inspector observed that the operator did not obtain proof of immunization or an exemption prior to a child's entry to the facility. The operator must obtain a copy of the children's immunization records.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Nov 16, 2023	
Comments: During quiet time, the inspector heard an educator shush loudly and say: "I don't want to hear any more words coming from your mouth, it's nap time". The operator must ensure that the guidance of the children receiving services at the facility is positive. Positive child guidance techniques are used to support and encourage children in learning independence and appropriate acceptable behavior. These practices help to develop relationships that promote children's well-being and sense of belonging. The inspector requires that all staff members read section 8.2 of the Operator Manual for Full-time and Part-time Early Learning and Childcare Centres.			
9(1) The child-to-staff ratio is one educator for each of the following groups of children of the same age receiving services at a full-time or part-time early learning and childcare centre: (a) three infants or fewer; (b) five children or fewer who are two years of age; (c) eight children or fewer who are three years of age; (d) ten children or fewer who are four years of age or older, but who are not yet attending school; and (e) 15 school-age children or fewer.	9(1)	Nov 16, 2023	Nov 16, 2023
Comments: Upon arriving to the facility, the inspector observed four preschool children alone in a classroom while one of the educator's was in the hallway with a child and the second educator was conducting a diaper change. The inspector also observed one educator supervising a group of 4 infants. During the inspection, the inspector is informed that the second educator is supervising another group of children. Immediately after notifying the administrator, the educator returned to the infant's room. The inspector also observed that 10 children were left with once educator while the second educator went to heat the children's lunches. The inspector recommended that the educator bring five children with them to heat the lunches in order to respect the ratio. The operator must ensure that the child-to-staff ratio is maintained at all times. Deficiency is now compliant.			

General Comments
During the renewal inspection, the inspector observed educators reading books to children, snack time, indoor free play, lunch, quiet time and outdoor free play.
The inspector also observed that in 1 of the 6 classrooms the children only had access to wax crayons in the art and creative area. The inspector recommends adding a variety of crayons, markers and paint to the art area.

original signed by  
Kyleigh Roy

Signature of Early Learning and Childcare Licensing Staff

November 21, 2023

Date

original signed by  
Dawna Vanbuskirk

Signature of Operator/Designate

November 21, 2023

Date