

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator 679028 N.B. INC.	Licence Number 2015092	Inspection Date February 14, 2023	
Facility Name Riverview Riddles and Rhymes Childcare		Telephone Number (506) 387-4989	
Address 567 Coverdale Road Riverview NB E1B 3K7			
Name of Early Learning and Childcare Licensing Staff Erin MacLaggan		Position Title Quality Assurance Monitor	

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (ii) the staff member's qualifications including the certificates or training referred to in paragraph 11(b) or (c).	24(1)(c)(ii)	Feb 14, 2023	Feb 14, 2023
Comments: One staff file is missing a copy of the ECE certificate. Was corrected during the inspection. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iv) a signed declaration confirming that the staff member has read and understood his or her obligations under the Act and this Regulation.	24(1)(c)(iv)	Feb 14, 2023	Feb 14, 2023
Comments: Two staff files are missing a signed statement. This was corrected during the inspection. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (v) a copy of a criminal record check or vulnerable sector check, as the case may be.	24(1)(c)(v)	Feb 14, 2023	Feb 14, 2023
Comments: One staff file is missing a copy of the staff member's VSC. This was corrected during the inspection. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (vii) a copy of a valid first aid certificate and a valid cardiopulmonary resuscitation certificate for each administrator and educator.	24(1)(c)(vii)	Feb 14, 2023	Feb 14, 2023
Comments: A staff file is missing a copy of the staff member's First Aid & CPR certificate. This was corrected during the inspection. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Feb 14, 2023	

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: In one room, three children were present but not recorded on the attendance records. Records must be complete each time a child arrives and leaves. In another room staff member must record when children who are not scheduled are not in attendance by using the absent reason codes provided on the records.			
31(3) An operator shall maintain the outdoor play area of a licensed facility to ensure the safety of the children.	31(3)	Feb 14, 2023	
Comments: Children were observed climbing on top of an overturned table and jumping into the snow; however, the table is located next to the fence and children could fall over the side. The operator must ensure that toys that can be climbed on are moved away from the side of the fence. Snow may also need to be removed from this area to ensure that children cannot go over the fence.			
33(1) An operator of a licensed facility shall provide outdoor play area materials and equipment that are varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	33(1)	Feb 15, 2023	
Comments: There are not enough play materials in the outdoor play area. The QA Monitor observed one bucket and several trucks/tractors. Two children got into an altercation over the single bucket. There must be enough quantity and variety of play materials accessible during outdoor play time for all children. The outdoor play area is an extension of the indoor play environment and must provide many of the same opportunities, including space for creative, quiet, pretend and sensory experiences. Staff are also expected to include outdoor games and activities in their programming.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Feb 14, 2023	
Comments: One staff member was overheard telling a child "do you want to be on time out right now, stop it!". Later the same staff member was overheard telling children "no, get down, no, stop that," Time outs are prohibited, as is threatening a time out as punishment. Telling children, no and stop that, is an unsuccessful method of discipline and does not demonstrate an understanding of positive guidance techniques. The QA Monitor brought this to the attention of the Administrator, who immediately addressed this with the staff member. Recommend that the Operator review the Operator Manual section 8.2 Child Guidance with the staff member to ensure that they understand acceptable and more positive child guidance practices. Positive child guidance practices include: <ul style="list-style-type: none"> <li>• setting reasonable limits and guidelines that make sense to the children;</li> <li>• gentle reminders;</li> <li>• offering choices and assisting children in decision-making;</li> <li>• anticipating children's needs;</li> <li>• understanding child development;</li> <li>• using positive reinforcement and encouragement rather than competition, comparison and criticism;</li> <li>• redirecting negative energy;</li> <li>• distracting children from potential problems;</li> <li>• reflecting with children on incidents by helping them understand the consequences to their actions and words;</li> <li>• ignoring behaviour where appropriate; and</li> <li>• offering children the opportunity for a new activity.</li> </ul>			
General Comments			

original signed by  
Erin MacLaggan

Signature of Early Learning and Childcare Licensing Staff

February 15, 2023

Date

original signed by  
Dawna VanBuskirk

Signature of Operator/Designate

February 15, 2023

Date