

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of Operator Divine Mercy Early Learning Center		Inspection Date November 27, 2025
Facility Name Divine Mercy Early Learning Center		Licence Number 2013382
Address 30 Douglas St Saint John NB E2K 0G5		Telephone Number (506) 642-8122
Type of Facility Full-time Early Learning and Childcare Centre	Maximum Number of Children 45	Ages of Children PRESCHOOL SCHOOL-AGE
ELCC Licensing Staff Amanda Wills	Position Title Quality Assurance Monitor	

Order for Compliance	Regulation	Date to be corrected	Date corrected
10(1) The number of educators that are required for a group of children of mixed ages receiving services at a full-time or part-time early learning and childcare centre is calculated as follows: (a) by multiplying the number of children of the same age by the corresponding factor set out in Schedule A; and (b) by adding the results obtained under paragraph (a).	10(1)	Oct 21, 2025	Nov 27, 2025
Comments: The Administrator has developed and implemented a supervision plan to prevent children from being left unattended. The children's cubbies have been moved to the inside hallway, and the Administrator's desk has been relocated to the outside hallway to ensure that no children can enter the hallway without being seen. A gate has been installed in the storage room that connects to the hallway leading to the front door to prevent access to the front entrance. Deficiency is now compliant			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child.	21	Dec 08, 2025	
Comments: The materials were observed to be varied and in sufficient quantity, and they were placed on low shelves, making them accessible to the preschool children. Deficiency is now compliant. School age classrooms were not set up or defined with learning interest centers. Children do not have opportunity to express creativity and their interests. Original comply by date November 24, 2025.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (a) time and space for and a free choice of play experiences for exploration and discovery.	21(a)	Dec 08, 2025	
Comments: The school age classrooms were not set up or defined with learning interest centers. Children do not have time and space for a free choice of play experiences. The learning environments are to be defined and set up in a way that is inviting for the school age children to engage in play. Original comply by date November 24, 2025.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (b) indoor and outdoor opportunities for physical activity.	21(b)	Nov 24, 2025	Nov 27, 2025
Comments: Balance stones have been added to the school age classroom to allow for indoor physical activities. Balls have been added to the outdoor space to allow for physical activity outdoors. Deficiency is now compliant.			

Order for Compliance	Regulation	Date to be corrected	Date corrected
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iii) to express creativity and interests.	21(c)(iii)	Dec 08, 2025	
Comments: The materials were observed to be varied and in sufficient quantity in the preschool age group, allowing children the opportunity to express creativity and interests. Deficiency is now compliant. The school age classrooms were not set up or defined with learning interest centers. Children currently do not have time and space for free choice play experiences. Learning environments should be defined and arranged in a way that is inviting and encourages school-age children to engage in play. Original comply by date November 24, 2025.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (iv) to explore the arts and sciences.	21(c)(iv)	Nov 27, 2025	
Comments: The materials were observed to be varied and in sufficient quantity in the preschool age group, allowing children the opportunity to explore the arts and sciences. Deficiency is now compliant. The school age classrooms were not set up or defined with learning interest centers. Children currently do not have time and space for free choice play experiences. Learning environments should be defined and arranged in a way that is inviting and encourages school-age children to engage in play. Original comply by date November 24, 2025.			
21 The daily activities of a licensed facility shall be purposely planned in advance and documented and shall respond to the capabilities, needs and interests of each child and shall include (c) opportunities (vi) to problem-solve.	21(c)(vi)	Nov 24, 2025	Nov 27, 2025
Comments: All materials were accessible to the children, allowing them to problem-solve rather than taking the material away. Deficiency now compliant.			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (i) the child's name, address, birth date and Medicare number,	24(1)(b)(i)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (ii) the name, address and telephone number of the child's medical practitioner.	24(1)(b)(ii)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iii) the name, address and home and work telephone numbers of the child's parent or guardian,	24(1)(b)(iii)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (iv) the name, address and telephone number of at least two individuals authorized by the child's parent or guardian to pick up the child and to be contacted in case of an emergency if the parent or guardian cannot be reached,	24(1)(b)(iv)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (v) the child's health history and a copy of the record of immunizations or a copy of an exemption.	24(1)(b)(v)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (vii) documentary evidence of the child's learning.	24(1)(b)(vii)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include (viii) any written consent given by the child's parent or guardian.	24(1)(b)(viii)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (f) daily attendance records of the children on forms provided by the Minister.	24(1)(f)	Oct 21, 2025	Nov 27, 2025
Comments: Daily attendance records were observed complete. Deficiency is now compliant			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (g) whether a child receiving services at the licensed facility has a life-threatening allergy and a description of that allergy.	25(g)	Oct 21, 2025	Nov 27, 2025
Comments: There are currently no identified extreme allergies among the children in care. If a child with an extreme allergy attend, the allergy information must be posted in a visible location. Deficiency is now compliant			
26(2) The operator of a licensed facility shall require the parent or guardian referred to in subsection (1) to sign a declaration confirming that he or she has read and understood the content of the handbook.	26(2)	Oct 21, 2025	Nov 27, 2025
Comments: Child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (b) permitting, in the case of illness or soiled clothing, the child to shower or bathe or showering or bathing the child.	27(b)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (c) permitting the administration of medication in the circumstances set out in section 46.	27(c)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (d) permitting the administration of emergency care to the child.	27(d)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (e) permitting the child to leave the licensed facility with a person authorized by the parent or guardian.	27(e)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (f) permitting the child to participate in an outing.	27(f)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			

Order for Compliance	Regulation	Date to be corrected	Date corrected
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (g) transporting or providing for the transportation of the child.	27(g)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (j) permitting photographs and videos to be taken of the child for publication or social media.	27(j)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (k) posting photographs of the child at the licensed facility to illustrate the child's learning.	27(k)	Oct 21, 2025	Nov 27, 2025
Comments: The signed consents in child files were reviewed and are complete. Deficiency is now compliant			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	32(1)(a)	Dec 08, 2025	
Comments: Materials have been purchased that are varied and in sufficient quantity for the preschool age children. School age materials are lacking. Materials have been purchased, and the Administrator has stated more materials have been ordered. The Operator is to refer to Appendix 24 of the Operator's Manual to ensure adequate supplies and materials are available to the children. Original compliance dates: June 23, 2025, and November 24, 2025.			
33(1) An operator of a licensed facility shall provide outdoor play area materials and equipment that are varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	33(1)	Dec 08, 2025	
Comments: The outdoor play areas, both for preschool and school age, have a limited variety and quantity of materials for all children. The Operator must ensure outdoor play area materials and equipment are varied and available in sufficient quantity for all children present. Licensing observed that new balls had been purchased; one ball was available to the children, with the remaining balls in storage. Original comply-by date: November 24, 2025.			

General Comments
<p>A Monitoring Inspection occurred in the morning and afternoon in November 2025.</p> <p>The children were observed in both indoor and outdoor environments, including the transition between the two.</p> <p>Preschool: The children were observed engaging in a variety of activities, including using the indoor gym structure, playing with musical instruments, painting, digging in the sand sensory table, and sitting with an educator reading books. Additionally, the children were observed eating snack, with handwashing occurring beforehand. Outdoors, the children were observed playing soccer and pushing Tonka trucks.</p> <p>School Age Group A: The children were observed making paper chains, coloring, and playing with the dollhouse. The educator indicated that the children are currently interested in art.</p> <p>School Age Group B: The children were observed building with magnetic cubes and sitting at the table engaged in open-ended art.</p> <p>Documentation in the preschool room was observed and included learning stories, individual and collaborative artwork, and photographs.</p> <p>Documentation in the school-age rooms included individual artwork and photographs.</p>

General Comments

Educators demonstrated positive interactions by using encouraging language and gentle reminders. They asked open-ended questions, listened actively, and extended children's ideas through conversations.

A clearly visible and prominent area was designated for posting the facility license, current monitoring reports, and any orders for compliance. Additional documents observed included incident logs, daily attendance records, and monthly emergency evacuation and fire drills.

A conversation took place with the administrator regarding the following:

Ensuring that the school-age classrooms are set up with learning interest centers and age-appropriate materials.

original signed by
Amanda Wills

Signature of Early Learning and Childcare Licensing Staff

December 04, 2025

Date

original signed by
Heidi Burnham

Signature of Operator/Designated staff

December 04, 2025

Date

"I hereby acknowledge receipt of this report"