

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Christine Arseneault	Licence Number 2012083	Inspection Date September 05, 2023	
Facility Name Little Miracles Day Care/La garderie des petits miracles		Telephone Number (506) 523-1817	
Address 11 rue Fleur-De-Lis Richibucto NB E4W 3Z7			
Name of Early Learning and Childcare Licensing Staff Stephanie Hickey		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected

### General Comments

Monitoring inspection conducted.  
Ratio was respected during the visit.  
QAM verified.

- Posted in a visible and prominent place in the facility
- Daily activities includes
- Child guidance
- Indoor play area
- indoor play area materials and equipment

When QAM arrived on site, she was able to observe snack time and indoor free play.

The Quality Assurance Monitor had a discussion regarding the language that was used in the home between the operator and the associated persons in the house. The quality assurance monitor mentions to the operator that on more than once occasion the quality assurance monitor observed the operator and the associated persons in the home use words that are not appropriate for children. The quality assurance monitor reminded the operator that the language used in the facility while children are there should be appropriate.

The Quality Assurance Monitor noticed that the radio was playing pop music during free play. The Quality Assurance Monitor asked the operator if they leave the radio on during nap time or if they place nursery rhymes or soothing nap music for the children during nap time. The operator shared that they place the radio music during nap time also. The Quality Assurance Monitor recommended that maybe nursery rhymes or soothing music would be more appropriate for children during nap time and maybe some kid-friendly music would be more appropriate during free play as background music.

The Quality Assurance Monitor and the operator had a discussion regarding the duties of the operator while children are at the facility. The Quality Assurance monitor informed the operator that she observed at more than one occasion the operator having discussion with the associated persons in the home on topics that are not fully appropriated for children instead of playing with the children. The quality assurance monitor reminded the operator that the operator should ensure that the children in her care have most of her attention. As outlined in

## General Comments

the Early Childhood Service Act 49(1). An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.

The Quality Assurance Monitor and the Operator had a discussion with regards to the inclusion of all children at the facility. The Quality Assurance Monitor heard the Operator make inappropriate comments in regard to the children's race and/or culture during the inspection. The Quality Assurance Monitor advised the Operator that comments regarding a child's race and/or culture is not an appropriate or inclusive practice. As outlined in the Early Childhood Services Act, an Operator of a licensed facility shall provide services in an inclusive environment that respect the diversity of children and families related to race, color, creed or religion, national origin, ancestry, place of origin, age, disability, marital status, family status, sexual orientation, sex, gender identity or expression, social condition and political belief or activity. Recommendation that Operator review section 18.1 of the Act.

original signed by  
Stephanie Hickey

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Signature of Early Learning and Childcare Licensing Staff

September 01, 2023

\_\_\_\_\_  
Date

original signed by  
Christine Arseneault

\_\_\_\_\_  
Signature of Operator/Designate

September 01, 2023

\_\_\_\_\_  
Date