

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Love and Learn Childcare Center Inc.	Licence Number 2010870	Inspection Date May 30, 2025
Facility Name Love and Learn Child Care Center		Telephone Number (506) 386-3149
Address 85 Old Coach Road Riverview NB E1B 1N9		
Name of Early Learning and Childcare Licensing Staff Celina Boudreau Chiasson		Position Title Quality Assurance Monitor

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (b) child records that include: (v) the child's health history and a copy of the record of immunizations or a copy of an exemption.	24(1)(b)(v)	Jun 06, 2025	May 30, 2025
<b>Comments:</b> During the renewal inspection, the Quality Assurance Monitor observed that the copy of the child's immunization record, or a copy of an exemption, is missing in 1 of the 12 child files verified. Each child record must include a copy of the child's immunization record or a copy of an exemption. The administrator immediately contacted the parents of the child and received a copy of the child's immunization record, which was inserted into the child file. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (ii) the staff member's qualifications including the certificates or training referred to in paragraph 11(b) or (c).	24(1)(c)(ii)	Jun 06, 2025	May 30, 2025
<b>Comments:</b> During the renewal inspection, the Quality Assurance Monitor observed that the copy of training qualification certificates is missing in 2 staff member files. The operator must ensure that a copy of training qualification certificates and diplomas is included in each staff member file. The administrator shared that one staff member is currently enrolled in an ECE course and inserted a copy of the enrollment confirmation in the staff member file. The administrator also shared that the second staff member has completed the introduction to ECE course and inserted a copy of the certificate in the staff file. Deficiency is now compliant			
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (iii) a description of the staff member's duties and responsibilities.	24(1)(c)(iii)	Jun 06, 2025	May 30, 2025
<b>Comments:</b> During the renewal inspection, the Quality Assurance Monitor observed the description of duties and responsibilities is missing in 1 staff member file. The operator must ensure that the description of duties and responsibilities is included in each staff member file. The administrator immediately inserted a copy of the description of duties and responsibilities in the staff in question file. Deficiency is now compliant			
26(2) The operator of a licensed facility shall require the parent or guardian referred to in subsection (1) to sign a declaration confirming that he or she has read and understood the content of the handbook.	26(2)	Jun 06, 2025	

Order for Compliance	Regulation	Date to be corrected	Date corrected
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed the signed statement from parent confirming they have read and understood the parent handbook is missing in 1 of the 12 child files verified. The operator must ensure the signed statement from parent confirming they have read and understood the parent handbook is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (b) permitting, in the case of illness or soiled clothing, the child to shower or bathe or showering or bathing the child.</p>	27(b)	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for bathing or showering in the event of illness or soiled clothing is missing in 1 of the 12 child files verified. The operator must ensure that the consent for bathing or showering in the event of illness or soiled clothing is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (c) permitting the administration of medication in the circumstances set out in section 46.</p>	27(c )	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for permitting the administration of medication is missing in 1 of the 12 child files verified. The operator must ensure that the consent for permitting the administration of medication to the child is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (d) permitting the administration of emergency care to the child.</p>	27(d)	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for permitting the administration of emergency care to the child is missing in 1 out of the 12 child files verified. The operator must ensure that the consent for permitting the administration of emergency care to the child is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (f) permitting the child to participate in an outing.</p>	27(f)	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for outings and excursions off premises is missing in 1 of the 12 child files verified. The operator must ensure that the consent for outings and excursions off premises is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (j) permitting photographs and videos to be taken of the child for publication or social media.</p>	27(j)	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for permitting photographs and videos of the child for publication or social media is missing in 1 of the 12 child files verified. The operator must ensure that the consent for permitting photographs and videos of the child for publication or social media is filled out by the parents in each child file.</p>			
<p>27 An operator of a licensed facility shall obtain the written consent of a parent or guardian of a child receiving services at the licensed facility before doing any of the following: (k) posting photographs of the child at the licensed facility to illustrate the child's learning.</p>	27(k)	Jun 06, 2025	
<p>Comments: During the renewal inspection, the Quality Assurance Monitor observed that the consent for posting photographs of the child in the centre to illustrate learning is missing in 1 of the 12 child files verified. The operator must ensure that the consent for posting photographs of the child in the centre to illustrate learning is filled out by the parents in each child file.</p>			
<p>47(1) An operator of a licensed facility shall refuse admission to a child if satisfactory proof of the immunizations required by the Public Health Act or the regulations under that Act is not provided.</p>	47(1)	Jun 06, 2025	May 30, 2025

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: During the renewal inspection, the Quality Assurance Monitor observed the proof of the child's immunizations is missing in 1 out of the 12 child files verified. The operator must ensure they receive proof of the child's immunizations before admission. The administrator immediately contacted the parents of the child and received a copy of the child's immunization record. Deficiency is now compliant			

**General Comments**

The Quality Assurance Monitor is on site for the renewal inspection.

The Quality Assurance Monitor is present during outdoor play, lunch, nap, indoor play, and snack time.

The Quality Assurance Monitor also had a discussion with the administrator regarding the professional learning hours that 4 staff members must complete by June 30, 2025. The operator is responsible for ensuring that all eligible staff members have completed 10 hours of professional learning during the renewal year.

The ratio is respected during the visit.

original signed by  
**Celina Boudreau Chiasson**

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Signature of Early Learning and Childcare Licensing Staff

May 30, 2025

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Date

original signed by  
**Emily Gagnon**

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Signature of Operator/Designate

May 30, 2025

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Date