

## Early Learning and Childcare Facility Inspection Report

Type of Inspection:  
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator Love and Learn Childcare Center Inc.	Licence Number 2010870	Inspection Date September 13, 2024	
Facility Name Love and Learn Child Care Center		Telephone Number (506) 386-3149	
Address 85 Old Coach Road Riverview NB E1B 1N9			
Name of Early Learning and Childcare Licensing Staff Celina Boudreau Chiasson		Position Title Quality Assurance Monitor	
Order for Compliance	Regulation	Date to be corrected	Date corrected
11 The qualifications and training requirements for administrators and educators are as follows: (b) educators must have successfully completed the Introduction to Early Childhood Education course or hold an Early Childhood Education Certificate.	11(b)	Sep 27, 2024	
<p>Comments: While adding new staff members into the system, one educator had an ECE course from a college that is not recognized for licensing requirements (after referring to appendix 25 of the operator's manual). The operator must enroll the staff in question to the Introduction to ECE course or provide proof that the college/course is recognized or exempt.</p> <p>The staff in question is enrolled to the 30-hour course; however the staff must be enrolled to the 90 hours to meet requirements (if ECE certificate is not recognized)</p>			
23 The parent or guardian of a child receiving services at a licensed facility shall have access to the licensed facility at any time when the child is present unless the parent or guardian has otherwise lost his or her right of access.	23	Sep 13, 2024	Sep 13, 2024
<p>Comments: When the Quality Assurance Monitor arrive on site, the QAM rang the bell 3 times, and no one answered the door. The Quality Assurance Monitor could hear children playing inside. The QAM called the facility twice with no answer and the answering machine was full. The QAM called the administrator's personal phone after 15 minutes. The administrator informed the QAM that 2 educators were inside, and 2 educators were at school for pick up. The administrator shared that the educators might not have heard the bell nor the phone ring.</p> <p>When children are present, parents shall have access to the facility at all times. The operator must ensure that educators are able to grant access to the parents. If a parent were to arrive during that time, they would not have had access.</p> <p>A few minute later, the school age children arrived with the educators, the QAM could enter the facility. Deficiency is now compliant.</p>			
33(1) An operator of a licensed facility shall provide outdoor play area materials and equipment that are varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	33(1)	Sep 18, 2024	

Order for Compliance	Regulation	Date to be corrected	Date corrected
Comments: The QAM observed a very limited amount of material for the children in the outdoor play area. Children were observed either sitting, standing or playing with little rocks. Children could benefit from a variation of materials. The outdoor play area materials and equipments must be varied and in sufficient quantity for all children present.			

<p><b>General Comments</b></p> <p>The Quality Assurance Monitor is on site for a monitoring inspection.</p> <p>The QAM verified these items:</p> <ul style="list-style-type: none"> <li>-Ratio and maximum number of children</li> <li>-Outdoor play area materials and equipment</li> <li>-New staff members files.</li> </ul> <p>During the visit, the ratio was respected.</p> <p>The QAM had a discussion with the educator in charge regarding the first aid and CPR certificate of one educator. The QAM was not able to determine if the certificate was valid or not. The operator must ensure that the first aid and CPR certificate is from a course recognized by WorkSafeNB. A proof via email can be sent to the Quality Assurance Monitor after communicating with WorkSafeNB.</p> <p>The QAM observed, the children eating a snack and playing outside.</p>
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<div>original signed by</div> <div>Celina Boudreau Chiasson</div> <div>Signature of Early Learning and Childcare Licensing Staff</div>	<div>September 13, 2024</div> <div>Date</div>
<div>original signed by</div> <div>Victoria MacDonald</div> <div>Signature of Operator/Designate</div>	<div>September 13, 2024</div> <div>Date</div>