Brunswick
New Nouveau

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Monitoring Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of operator	Licence Number	Inspection Date
HAMILTON HOMESTYLE DAYCARE LTD.	2008692	August 11, 2022

Facility Name	Telephone Number
HAMILTON HOMESTYLE DAYCARE	(506) 652-9822

Address

70 Gault Road Saint John NB E2M 5H2

Name of Early Learning and Childcare Licensing Staff	Position Title
Jodi Hennessey	Quality Assurance Monitor

Order for Compliance	Regulation	Date to be corrected	Date corrected
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Aug 11, 2022	
Comments: Visit occurred on July 26, 2022 to address concerns regarding positive child guidance. Positive child guidance techniques were not being used in the 15-23 month age room. During visit to facility on July 26, 2022, it was observed one educator in the two year old room speaking in a harsh tone to the children in her care. Was immediately addressed with administrator who indicated she spoke with the educator.			
49(2) An operator of a licensed facility shall ensure that no child receiving services at the licensed facility is subjected to any form of physical punishment or verbal or emotional abuse or is denied physical necessities.	49(2)	Aug 11, 2022	
Comments: Through conversations with educators it has been determined that positive child guidance techniques were not being followed and the facility did not ensure that no child sustain physical punishment, verbal or emotional abuse. It has also been determined that the operator of the childcare facility did not prevent this from occurring when educators addressed this concern with them.			

General Comments

Scheduled visit with the operator to discuss concerns regarding Child Guidance practices within the facility.
In accordance with the Family Services Act, section 30(1), there is a duty to report child abuse.
   "Any person who has information causing him to suspect that a child has been abandoned,
   deserted, physically or emotionally neglected, physically or sexually ill-treated, …shall inform
   the Minister of the situation without delay."

All staff members are to be aware that mandatory reporting of child abuse is required under the Family Services Act and that a report to the Department of Social Development is necessary.

It has been concluded that the operator has failed to act on staff concerns of child abuse and failed to notify the Department of Social Development as well as the Department of Education and Early Childhood Development

General Comments
(licensing staff). The operator has the responsibility to set clear policies for staff members that abusive behaviours are not tolerated. The operator is to establish procedures for dealing with staff members who are suspected of abusing a child, such as: *dismissing any staff member who uses physical punishment, or who verbally or emotionally abuses a child, or withholds any physical necessity; *reporting the incident to the Department of Social Development who determine next steps; *informing ELC licensing staff of any abuse of a child by a staff member; and *completing an Incident Report form (Appendix 12) All staff must review section 8.2 Child Guidance in the Operator Manual and sign off that they understand their role in keeping children safe. This is to be maintained in each staff file and dated.

original signed by
Jodi Hennessey

August 11, 2022

_____   _____
Signature of Early Learning and Childcare Licensing Staff   Date

original signed by
Heather Hamilton

August 11, 2022

_____   _____
Signature of Operator/Designate   Date