

Early Learning and Childcare Facility Inspection Report

Type of Inspection:
Renewal Inspection

Pursuant to section 21 of the *Early Childhood Services Act*, operators of licensed early learning and childcare facilities must post their most recent inspection report in a clearly visible and prominent place in the facility.

Name of Operator Creative Childcare on Main Street Inc.		Inspection Date July 28, 2026
Facility Name Creative Childcare in Oromocto		Licence Number 2024103
Address 260 Restigouche Road Oromocto NB E2V 2G9		Telephone Number (506) 471-5219
Type of Facility Full-time Early Learning and Childcare Centre	Maximum Number of Children 60	Ages of Children INFANTS PRESCHOOL SCHOOL-AGE
ELCC Licensing Staff Nancy Glendenning	Position Title Inspector	

Order for Compliance	Regulation	Date to be corrected	Date corrected
24(1) For the purposes of subsection 20(1) of the Act, the following records and documents shall be maintained on the premises of a licensed facility: (c) staff member records that include (v) a copy of a criminal record check or vulnerable sector check, as the case may be.	24(1)(c)(v)	Jul 30, 2026	
Comments: There is a staff who is missing their vulnerable sector check from their file. This staff is not a new staff. Please have the staff provide a copy of the vulnerable sector check or obtain a new one.			
25 An operator of a licensed facility shall post in a clearly visible and prominent place on the premises: (f) the name and telephone number of the members of the board of directors, if applicable.	25(f)	Jul 30, 2026	
Comments: Board members need to be posted with other required postings. The regional director stated that the board of directors is the same as the Main Street location however it was reiterated to the regional director that the parent representative must be a parent of child who is attending the facility full time. This is defined in section 16(1) and 16(2) of The Early Childhood Services Act.			
31(5.1) The outdoor play area of a full-time or part-time early learning and childcare centre shall include a shaded area of at least 0.45 m2 for each child that can be accommodated in the outdoor play area as provided under subparagraph 4(1)(g)(ii)	31(5.1)	Aug 03, 2026	
Comments: Shade for the preschool area will be measured during follow up visit. You are required to have 18.45 metres squared of shade for this area. However, it is recommended that more shade is provided where the educators and children are spending a large amount of time outdoors with the children especially on hot days. The infant space had no shade at the time of visit and will require immediate shade to be put into place.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (a) varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	32(1)(a)	Aug 21, 2026	
Comments: There needs to be more materials and accessories added to clearly defined learning centres within the classrooms.			
32(1) An operator of a licensed facility shall provide indoor play area materials and equipment that are (b) arranged on low, open shelves and accessible to the children receiving services at the licensed facility,	32(1)(b)	Aug 21, 2026	
Comments: In order to properly display materials and have more learning centres set up, more shelving will be needed.			

Order for Compliance	Regulation	Date to be corrected	Date corrected
33(1) An operator of a licensed facility shall provide outdoor play area materials and equipment that are varied and in sufficient quantity for the number and ages of the children receiving services at the licensed facility.	33(1)	Aug 21, 2026	
Comments: The outdoor play space has limited materials and accessories and the infant play space has less. In the infant space, here is a play house, sand box and a bin with a limited amount of accessories for the sand box and a ball. One ball was that was in the storage bin was busted. There was also a water table but it was not used on the day of visit.			
36(3) The rest area of a full-time early learning and childcare centre and an early learning and childcare home shall be equipped with the following: (b) a cot or nap mat appropriate for the height of the child for each child who is at least 15 months of age and under five years of age who takes naps.	36(3)(b)	Jul 30, 2026	
Comments: There were 4 children in the three year old room room that were set up for rest on the carpets. They were given blankets. The educator advised me that there are usually 5 children that rest in this room and sometimes they will fall asleep. The educator was advised that they required cots or mats and that they could not nap them on the floor. I was advised by management that there were no cots available for this age group but because some children were not in attendance, they were able to provide cots to the children at the time of my visit. Cots needs to be purchased for this room to accommodate the number of children that require rest.			
40(1) An operator of a licensed facility shall ensure that personal belongings of a child receiving services at the licensed facility that are brought to the licensed facility, including combs, brushes, toothbrushes, towels, washcloths, bedding, pacifiers and soothers, are (a) labelled with the name of the child.	40(1)(a)	Jul 29, 2026	
Comments: There was a child with a baby bottle in the 2 year old room that had juice in it. The bottle was observed unlabelled and without a cover on it in the outdoor play space. The nipple of it was laying on the ground. Please ensure that what the children are drinking from is labelled and properly stored. It is recommended to have a larger container to transport all water bottles outside so that they are kept sanitary.			
49(1) An operator of a licensed facility shall ensure that the guidance of the children receiving services at the licensed facility is positive and includes positive reinforcement, encouraging efforts and recognizing accomplishments.	49(1)	Jul 28, 2026	
Comments: Licensing staff were going through files in the empty school age room. The children had just woken up not long before and had snack. There was a child who was consistently crying. One of the educators was heard aggressively saying to the child that "There is no screaming in my classroom, you are hurting my ears and my friends ears. That's not nice". Licensing staff immediately went into the other room and talked very calmly to the child. The child soon calmed down and one of the educators was able to help the child put on their shoes. Licensing staff spoke to the Regional Director and Manager. Licensing staff was advised by management that the incident would be addressed.			

General Comments

Upon arrival, Hannah Mitchell and Nancy Glendenning entered the outdoor play area where some of the children were playing. There is a larger sand box next to the building and one under the slide structure where the children were playing. Paper and markers were brought out to the area and many children were drawing under the shaded area. There was also a blanket placed next to the fence with books on it where an educator was engaged with two children. One of the educators advised me that sometimes they will block off an area in the parking lot so that the children can use chalk. There was a chalk board on the fence inside the play area but there was no chalk so that the children could use it. The educators were doing the very best with the materials that they had but it is evident that more materials are needed to provide choices and enhance learning opportunities.

Licensing staff visited each classroom. In the infant classroom, it was observed that a child was not eating like the other children. The educator explained that the child's mother had not yet returned with the child's lunch box. Licensing staff advised the educators to allow the child to play and not just sit in a high chair. The child was placed down into the play area and later the manager advised licensing staff that the mother had returned

General Comments

with the child's food. Licensing staff discussed finding alternatives to allow pictures of the children to be placed at their level. Learning stories and child led art was evident in this classroom. The educators are filling out Infant / Toddler sheets as the day progresses.

Please reference the curriculum framework to create a quality learning environment in both the indoor and outdoor play spaces. Learning centres and accessories are required.

As per licensing regulations you must implement an environment that is varied and in sufficient quantity for all children present; easily accessible on low open shelves and arranged to allow opportunities for free choice of activities. Open ended materials and equipment must be in sufficient quantity and variety for the size of group and representative for each of the following categories must be present:

- art materials including loose parts
- blocks and accessories
- dramatic play
- music and movement
- large muscle
- manipulatives and fine motor
- sand and water play
- puzzles and games
- materials that support mathematical learning
- materials that support learning in science and technology

Please ensure that all measured space is being used as play space. There is a large section in the 3 year old room that is being used mostly for eating. This section should have shelving with such items as art materials and table top toys available to the children as discussed during inspection. It is understood that the school age classroom is also not being used, however as a licensed space, it must be set up at all times. It appeared as though items were being stored in it.

Materials are not necessarily limited to use in a particular learning centre only but the centres must be clearly defined in both indoor and outdoor play areas. Although the outdoor play area may look different than the inside there still must be a variety of materials sufficient in quantity for all groups of children. Tables should be provided so an extension of the indoor environment can be carried out in the outdoor play space especially where the children were observed for most of the day using the outdoor play space at time of visit. The children are eating and doing table top activities on the ground.

In order to stay out for longer periods of times, more shade should be placed strategically throughout the play spaces and the educators should consistently be providing cooling activities such as ice and water play. Shade for the infant space is required immediately.

Throughout the day, other than the one incident, child guidance was observed as positive. Educators were engaged with the children, playing and kindly speaking to them. There was not a lot of crying or conflicts observed.

All documentation necessary for licensing and easily verified. The files are kept in an organized manner. The only thing missing was a vulnerable sector check for an educator who is not new to Creative Childcare.

As discussed, please keep the notice to inform parent(s) of illness on file for 1 year

Photos or allergies are posted within the classrooms and have the names of children on them. It is recommended that information like this be posted in a place where it is not visible to everyone unless permission has been granted by each parent.

General Comments

Documentation is evident throughout the classrooms. It consists of charts, pictures, learning centres, the children's artwork. Quotes that the children have stated are also posted. As discussed with the administrator, a link between the children's interests and all documentation is not clear in every classroom. The administrator has agreed for licensing staff to make a referral to the curriculum team for support. The lack of resources provided for the children and educators can be a factor in being able to link their interests to the curriculum.

Licensing staff advised the educators in the 3 year old classroom not to have any shelving in front of the exit door and advised the site Manager that the stroller should not be stored in the cubby area. The site manager advised licensing staff a storage shed was just built and the strollers will be stored there.

Licensing staff will return to facility to follow-up on renewal inspection.

original signed by
Nancy Glendenning

Signature of Early Learning and Childcare Licensing Staff

July 29, 2026

Date

original signed by
Jennifer Godin

Signature of Operator/Designated staff

July 29, 2026

Date

"I hereby acknowledge receipt of this report"